



RESOLUTION

RELATIVE TO THE TRANSFER OF \$49,292 FROM VARIOUS DEPARTMENTAL ACCOUNTS INTO ACCOUNT #524-64040 "COMPUTERS CITYWIDE, COMPUTER SOFTWARE" TO FUND THE PURCHASE OF INTELLIGOV SOFTWARE

CITY OF NASHUA

In the Year Two Thousand and Eight

RESOLVED by the Board of Aldermen of the City of Nashua that the sum of \$49,292 be transferred from the following accounts into Account #524-64040 "Computers Citywide, Computer Software" for the purpose of funding the purchase of Intelligov Software. This software will measure and improve department and management productivity and citizen service. The software includes work order processing, citizen service request tracking, and a call center application in one integrated application. Additional functions include knowledge management, frequently asked questions, and website and intranet improvement.

Department	Account #	Account Description	Amount (\$)
Mayor's Office	501-11999	Payroll, Bottom Line	18,806
Insurance Administration	508-64040	Computer Software	10,000
Police	531-68025	Cars, Group II Patrol	1,400
Communications	536- 74015	Maint. Contract, Radio Equipment	90
Communications	536-43005	Postage	1,800
Communications	536-49025	Books and Publications	1,500
Communications	536-53025	Consulting Services	300
Communications	536-94010	Educational Assistance	900
DPW Admin/Engineering	551-64040	Computer Software	10,000
Parks & Recreation	552-64040	Computer Software	1,284
Street Department	553-64040	Computer Software	1,284
Traffic	555-64040	Computer Software	1,284
Code Enforcement	577-11067	Code Enforcement Dept. Manager	644
			\$ 49,292

Supplementary information:

The total cost for the Intelligov Software Package is \$63,000. The remaining cost of \$13,708 will be funded through a Prior Year Escrow account escrowed for a similar purpose and Enterprise Fund Accounts as identified below:

Department	Account #	Account Description	Amount (\$)
Prior Year Escrow, IT	590-23522	Citizen Request System, Year 2	10,494
Solid Waste	801-64040	Computer Software	1,284
Wastewater	802-64040	Computer Software	1,930
			\$ 13,708