



RESOLUTION

APPROVING THE COST ITEMS OF A COLLECTIVE BARGAINING AGREEMENT BETWEEN THE NASHUA PUBLIC LIBRARY BOARD OF TRUSTEES AND THE NASHUA PUBLIC LIBRARY EMPLOYEES, AFT, FPE, LOCAL #4831 FROM JULY 1, 2010 THROUGH JUNE 30, 2011 AND AUTHORIZING THE TRANSFER OF \$36,776 FROM ACCOUNT #597-86605 "CONTINGENCY-NEGOTIATIONS" INTO ACCOUNT #575-11900 "LIBRARY-PAYROLL ADJUSTMENTS"

CITY OF NASHUA

In the Year Two Thousand and Ten

RESOLVED by the Board of Aldermen of the City of Nashua that the cost items of the attached collective bargaining agreement between the Nashua Public Library Board of Trustees and the Nashua Public Library Employees, AFT, FPE, Local #4831 are approved. The collective bargaining agreement covers the period from July 1, 2010 through June 30, 2011.

In addition, this resolution authorizes the transfer of \$36,776 from Account #597-86605 "Contingency-Negotiations" into Account #575-11900 "Library-Payroll Adjustments" for the purpose of funding base salary adjustments contained in the agreement.

LEGISLATIVE YEAR 2010

RESOLUTION: R-2010-37

PURPOSE: Approving the cost items of a collective bargaining agreement between the Nashua Public Library Board of Trustees and the Nashua Public Library Employees AFT, FPE, Local #4831 from July 1, 2010 through June 30, 2011 and authorizing the transfer of \$36,776 from Account #597-86605 "Contingency-Negotiations" into Account #575-11900 "Library-Payroll Adjustments"

SPONSOR(S): Alderman-at-Large Brian S. McCarthy

**COMMITTEE
ASSIGNMENT:**

FISCAL NOTE: The cost analysis is attached.

ANALYSIS

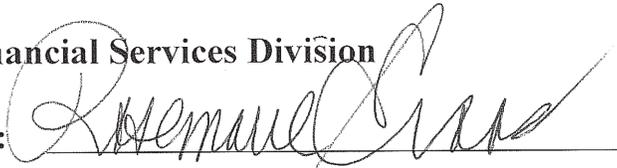
This resolution approves the cost items of a collective bargaining agreement between the Nashua Public Library Board of Trustees and the Nashua Public Library Employees, AFT, FPE, Local #4831. The Agreement has a term of one year, from July 1, 2010 through June 30, 2011. The board of aldermen must vote whether or not to approve the cost items of this contract within thirty (30) days of receipt. RSA 273-A:3 II (c). The resolution also authorizes the transfer of funds from "Contingency-Negotiations" into "Library-Payroll Adjustments" to fund the base salary adjustments contained in the collective bargaining agreement.

Charter Sec. 53 permits the Board of Aldermen to transfer any unencumbered appropriation balance or any portion thereof from one department, fund or agency to another.

NRO § 5-130, H provides that "when proposed legislation to transfer or reappropriate a particular appropriation or portion thereof has had its first reading, such funds shall not be expended or transferred while the legislation is pending".

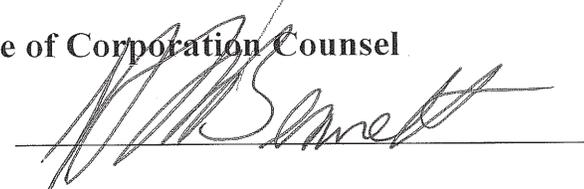
**Approved as to account
structure, numbers,
and amount:**

Financial Services Division

By: 

Approved as to form:

Office of Corporation Counsel

By: 

Date: July 12, 2010

Library Contract Analysis

	Base FY10	Proposed Contract FY11
Negotiated Rate Increase		2.0%
Negotiated Cost of Living Increase		0.5%
Average Annual Salary Increases		2.5%
Base Pay Calculations		
Base Salary	1,414,507	1,449,869
Total Base Salary	1,414,507	1,449,869
Real Annual Increase		2.5%
Other Salary-Based Costs		
Overtime (Budgeted)	40,877	36,106
Educational Benefits (Budgeted - All Staff)	2,000	2,500
Total Other Salary Costs	42,877	38,606
Real Annual Increase		-10.0%
Total Base Pay and Other Salary Costs	1,457,384	1,488,475
\$ Change over Prior Year/Average		31,092
% Change over Prior Year/Average		2.1%
Retirement Costs		
Pension	133,313	136,115
FICA and Medi	111,337	113,677
Total Pension, FICA, Medi Combined Funds	244,650	249,792
\$ Change over Prior Year/Average		5,142
% Change over Prior Year/Average		2.1%
Total Insurance Benefits	399,148	448,322
\$ Change over Prior Year/Average		49,173
% Change over Prior Year/Average		12.3%
Total Costs	2,101,182	2,186,589
\$ Change over Prior Year/Average		85,408
% Change over Prior Year/Average		4.1%
Total Costs over Period at Status Quo	2,101,182	2,101,182
Cumulative \$ Change over FY11		85,408
Cumulative % Change over FY11		4.1%
Average Annual Total Compensation Package	55,294	57,542
Average Annual Increase per Employee		2,248
Average Percentage Increase per Employee		4.1%

Library Union Benefits Costing

Created: 6/25/10

Created by: Matthew Morin

Benefits	FY10	FY11	
Life Insurance	\$ 4,644	\$ 4,547	-2.09%
Health Insurance	366,629	406,849	10.97%
Dental Insurance	27,875	36,926	32.47%
Long-Term Disability	3,724	3,724	0.00%
Total	\$ 399,148	\$ 448,322	12.32%

R-10-37

**LIBRARY COLLECTIVE BARGAINING
AGREEMENT**

July 1, 2010 through June 30, 2011

RELINED VERSION

Article 1
Agreement

AGREEMENT, made and entered into as of the ____ day of ~~April~~ _____, 200810, by and between Nashua Public Library Board of Trustees (hereinafter called the "Board") and the Nashua Public Library Employees, AFT, FPE, LOCAL #4831 (hereinafter called the "Union").

Article 2
Recognition

The Board hereby recognizes the Union as the sole and exclusive representative of the library employees as certified by the PELRB of New Hampshire for all lawful purposes pursuant to New Hampshire RSA 273-A, and agrees to comply therewith in its dealings with the Union.

Should there be a dispute between an employee and the Union over the matter of an employee's Union membership, the Union agrees to hold the Board harmless in any such dispute.

Article 3
Discrimination

It is agreed that the Board will not discriminate on the basis of sex, race, color, national origin, religion, lawful political or employee's organization affiliation, age, marital status, sexual preference or non-disqualifying disability, or on any basis prohibited by law.

Article 4
Union Dues

An employee, who is a member of the Union, may execute a written authorization mutually acceptable to the Board and the Union providing that a portion of his/her salary representing monthly dues be withheld weekly and forwarded to the Union. Upon receiving a properly executed Authorization and Assignment Form from an employee, the Union shall notify the Human Resources/ Payroll Department to deduct from salary due, the amount authorized, and a copy of said form acceptable to the Human Resources Department shall be furnished thereto in advance of said deduction. A copy of said form is attached as **Appendix A**.

Each month, a check for the amount of all dues deducted, along with a current list of members from whose salary dues deductions have been made, shall be transmitted to the Treasurer of the Union.

An employee who executes such authorization form shall continue to have such deductions made from his/her salary during the term of this agreement or until the Human Resource/Payroll Department, with a copy to the Union, are notified that the payroll deduction authorization is being revoked, and the employee thus withdraws the authority for the deduction of dues. Dues deductions shall be made without cost to the employee or the Union. An employee may be permitted to withdraw membership only during the fifteen (15) day period from his/her anniversary date.

Dues deductions shall be subordinate to deductions required by law and other deductions. No deductions shall be made if an employee has insufficient salary in any pay period. The Board shall not be responsible for deducting any arrearage in dues owed to the Union by a member, or any special or other assessment by the Union, with the exception of the deduction of initiations fees if expressly authorized on the form noted above.

Deductions shall automatically terminate upon the occurrence of any of the following events:

1. Termination of employment;
2. Transfer out of the bargaining unit;
3. Lay-off;
4. Revocation by the employee of Dues Authorization during the aforementioned window period.

The Union shall indemnify and save harmless the Board and the City of Nashua in and on account of any and all claims, suits or damages arising out of, or in relation to, such dues deductions.

Article 5 Agency Fee

An employee who elects not to pay Union dues shall pay an agency fee for services rendered by the Union in an amount ~~equal to seventy percent (70%) of the regular member dues (including state and national dues)~~ certified by the Union. Said authorization form for fees shall be due within thirty days from the date of employment. The City agrees to collect agency fees in the same method and manner as the collection of Union dues.

Article 6 Employee Rights

It is agreed that the Board will not:

- A. Dominate or interfere in the formation and administration of the Union;
- B. Discriminate in the hire, tenure, or the terms and conditions of employment of employees or potential employees for the purpose of encouraging or discouraging membership in the Union;
- C. Discharge, suspend, discipline, or otherwise discriminate against any employee because the employee has filed a complaint, affidavit, or petition, or given information or testimony on a grievance, as set forth in RSA 273-A;
- D. Restrain, coerce, or otherwise interfere with the Union in the exercise of rights granted by statute.

It is the intention of the parties that this article provides that the Union shall enjoy all the rights secured by RSA 273-A.

Article 7 Management Rights

Except as otherwise expressly provided in this agreement, the Board shall have, whether exercised or not, all the rights, powers, and authority vested in it by virtue of the Statutes of the State of New Hampshire and the Nashua City Charter and Ordinances, now or hereinafter enacted including, but not limited to, the rights to:

- A. Control the management and administration of the Nashua Library System;
- B. Hire, promote, transfer, assign, retain, layoff, and direct employees within the Nashua Library System;
- C. Suspend, demote, discharge and take other disciplinary actions against employees for just cause;
- D. Issue, modify, and enforce Rules and Regulations which do not expressly violate the terms of this Agreement.
- E. Determine the methods, means, and personnel by which the Nashua Library System's operations are to be conducted, as well as to determine those operations and to assign duties, hours, and responsibilities to its employees accordingly;
- F. Exercise control and discretion over the Library System, its organization, and the technology or lack thereof employed in performing its work;
- G. Determine the standards of selection for employment and the standards of service to be offered by the Nashua Library System;
- H. Assign bargaining unit employees to work in any job classification as needed, in the judgment of the appropriate supervisor or manager;
- I. Exercise managerial policy, as set forth in RSA 273-A;
- J. Schedule the hours and days of work whether for emergency purposes or not.

The foregoing Management rights are set out for purposes of illustration and not limitation; the Board shall retain all such rights, powers, and authority, whether exercised or not, conferred upon it by law. This clause is not meant to negate the Union's right to negotiate over changes in wages, hours and working conditions as provided by law. Nothing herein shall be deemed to abrogate the authority of the Board conferred upon it by RSA 202-A, as amended from time to time.

Article 8
Strikes and Work Stoppages

The Union shall not instigate, sponsor, or encourage any activity or action in contravention of the provisions or intent of this Agreement.

No employee shall, alone or in concert, engage in, initiate, sponsor, support or direct a strike, work stoppage, or refuse in the course of employment to perform assigned duties; or withhold, curtail or restrict services or otherwise interfere with the operations of the Nashua Library System, or encourage others to do so; or engage or participate in any other form of illegal job action.

Article 9
Work Week and Work Schedule

- A. The work week shall consist of seven consecutive 24 hour periods beginning on Sunday and ending on Saturday.
- B. The normal work schedule for full time employees shall consist of forty (40) hours.
- C. Any change in regular work schedule hours shall be the subject of discussions between the Union and the Board of Trustees before being implemented. This subsection shall not be construed to reduce or impair management's authority pursuant to the article entitled "Management Rights," supra.
- D.
 - 1. Full-time: Full-time staff members are those who work forty (40) hours during a work week schedule arranged by each department.
 - (1a) **Full-time Support Staff**: The work week is Monday through Friday or as arranged by each department.
 - (1b) **Full-time Public Service Staff**: The work week is Monday through Saturday. Public Service staff are required to work no more than two nights per week and alternate Saturdays based on departmental needs.
 - 2. Regular Part-time Staff: The work week shall ordinarily consist of no more than 30 hours a week.

As long as Sunday hours are maintained from 1:00 p.m. to 5:00 p.m., compensation shall be handled as follows:

Employees scheduled for Sunday hours shall be paid time and one half (1½) for all hours worked or may, at the employee's option, schedule time off during that week and subject to the needs of the business at the rate of two (2) times the number of hours worked on Sunday.

Management reserves the right to determine staffing levels for these Sunday hours.

During the first week of every month, department heads will schedule Sunday hours for the following month, according to the following procedure:

1. The Sunday hours will be offered to all qualified bargaining unit employees within the department, on the rotating basis of seniority. The most senior employee will choose one Sunday or pass. Then the next most senior employee will choose one Sunday or pass, etc. The rotation will be repeated until either all Sunday hours are filled or no employee wants any more Sunday hours. In the case of remaining unfilled hours, Step (2) shall then be followed.
2. Unfilled Sunday hours will be offered to all qualified bargaining unit employees outside the department. Department heads will provide a sign up sheet in the employee staff room for at least five (5) business days (the second week of the month). Rules of rotating seniority apply as in Step One (1). In the case of remaining unfilled hours, Step Three (3) may then be followed.
3. Unfilled Sunday hours will be assigned to bargaining unit employees within the department on the basis of reverse seniority. The least senior employee must choose one Sunday. The next least senior employee must choose at least one Sunday, etc. The reverse rotation will be repeated until all Sunday hours are filled.

If the Board considers staffing the Sunday shift on a permanent basis they shall meet and consult with the Union one month prior to such change to discuss the change. If after discussing the change with the Union, the Board decides to implement the change, it will do so in accordance with the requirements of pertinent law.

Mealtime: Employees are allowed up to one (1) unpaid hour for meals.

Break Time:

A paid fifteen minute break is given for each four hours of work. Breaks cannot be accumulated and may not ordinarily be used to shorten the work day or added to the meal period.

Call-Back Rights:

Any employee called back to work on an unscheduled basis after having completed his/her assigned work schedule for the day and having left his/her place of employment and before his/her next regularly scheduled starting time, shall be granted time and one-half in money or compensatory time, at the discretion of the employee, for all the hours worked on call-back. The employee shall be guaranteed a minimum of two (2) hours for being called back to the library. This provision does not apply to split shifts.

**Article 10
Overtime**

Overtime must be approved by the Library Director or designee before overtime work is performed. Any hours worked over 40 in one work week will be paid at time and one-half in money or time

and one-half in compensatory time, at the discretion of the employee. Part-time employees will be paid straight time up to 40 hours and time and one-half for any additional hours in either money or compensatory time at the discretion of the employee.

Compensatory time for hourly employees will be subject to the requirements of State and Federal law, however, where the Collective Bargaining Agreement provides for a greater benefit the Agreement shall control. Use of compensatory time for salaried and hourly employees will be granted upon the employee's request, subject to the approval of the Library Director or designee. No such request will be unreasonably denied. Upon separation from service unused compensatory time will be paid to the employee. In the event of the death of an employee, his/her unused compensatory time will be paid to the spouse or estate of the employee.

Overtime shall be compensated with pay unless management and the employee mutually agree to compensatory time.

Article 11 Seniority

Seniority is defined as length of service within the bargaining unit. Seniority shall be determined on a pro rata basis.

For example,	
40 hour work week	1 year = 1 year
30 hour work week	1 year = 9 months
25 hour work week	1 year = 7.5 months

Service ceased due to resignation, retirement or termination shall cause all accrued seniority to be lost. Employees who are laid off and subsequently rehired under the recall provision shall upon his/her return, be entitled to all previously accrued seniority.

Seniority shall not accrue while an employee is on unpaid leave. Unpaid leave does not include Workers' Compensation leave, during which seniority will accrue. Seniority will cease to accrue on the beginning of the first full month after leave is granted.

The Board shall furnish the Union secretary/treasurer with an up-to-date Seniority List on a quarterly basis, if requested. The Board will also furnish the names of all new hires, promotions, layoffs and terminations on a monthly basis.

Until a new hire has served the probationary period, the employee has no seniority status and may be discharged or laid off without cause. Upon successful completion of the probationary period, seniority will accrue retroactively to the date of hire.

The employee shall accumulate seniority while on an authorized leave of absence with the exception of unpaid leave as outlined above. Seniority is employed for purposes of assigning leave, overtime, layoff and recall as provided in articles pertinent to those subjects.

Article 12 Grievance Procedure

In the event that differences arise with respect to any provision of this Agreement, an earnest effort shall be made to settle such differences promptly. The process will be carried out in the following order and manner. Any resolution of a grievance, at any step in the process, shall not be inconsistent with the terms of this Agreement. Any grievance involving the interpretation or application of a specific provision of this Agreement shall be ultimately settled by arbitration.

Step I An employee shall present a verbal grievance with or without the assistance of the Union to his/her immediate supervisor. The employee may meet with the supervisor for a maximum of one hour. If the grievance is not settled at the meeting, the grievance may proceed to the next step. The employee will be paid at his/her regular rate of pay for time spent in the meeting, if during work hours. The Union shall be notified of the resolution of the grievance in writing within five [5] working days. Working days for the purposes of this article are Monday through Friday and do not include Saturdays or Sundays.

Step II If the employee is not satisfied with the results of Step 1, the grievance shall be set in writing as provided in **Appendix B**.

The grievance must be signed by the employee and Union Representative, and presented to the Library Director or designee within fifteen [15] working days after the employee knew or should have known of the occurrence or the circumstances giving rise to the grievance.

The Library Director or designee will be given five [5] working days after the receipt of the grievance to have a meeting with a Union representative, with or without the aggrieved party, and to communicate a decision in writing to the Union. If the grievance is not settled to the satisfaction of the employee and the Union, or if no reply is communicated after five [5] working days, the grievance may proceed to Step III.

Step III The Union shall inform the Board of the grievance, in writing and within ten [10] working days of the notification of the Library Director's decision or lack thereof. The Union shall provide the Board with copies of all prior communications. The Board will, at its next regular meeting, or thirty (30) days, whichever comes sooner, meet with a Union Representative designated by the Union, with or without the aggrieved party. The Board will then communicate a written decision to the Union within ten [10] working days thereafter. If the grievance is not settled to the satisfaction of the Union, or if no reply has been communicated after the ten [10] working days, the grievance may proceed to Step IV.

Step IV Within thirty (30) working days after the Board decision, or expiration of the decision period, the Union will have the option of submitting any remaining disagreement over the interpretation or application of a specific provision of

this agreement to be settled by arbitration. The Union shall inform the Board in writing of the decision to arbitrate.

The choice of Arbitrator shall be by agreement of the two parties. However, if no such agreement has been reached within ten (10) working days of the filing of the decision to arbitrate, the grievance may be referred to the N.H. PELRB for the selection of the arbitrator. All decisions of the arbitrator shall be binding. The arbitrator shall have no authority to award a monetary remedy hereunder other than for lost compensation which would have been otherwise received pursuant to the terms of this agreement.

Time Limitations:

The times for taking action stated above may be extended by mutual consent in writing, but all the steps of this procedure shall be handled as expeditiously as possible with a view to promoting and maintaining harmony. A request of either party for an extension of time shall not be unreasonably denied.

Failure at any step of this procedure by the Library Director, his/her designee, the Union or the Board to communicate a decision in writing on a grievance within the time specified shall permit an appeal of the grievance to the next step. Failure at any step of this procedure to appeal a grievance to the next step within the specified time limits shall be deemed to be acceptance of the decision rendered at the step, even if no decision has been rendered, and shall constitute a waiver of the right to further appeal the grievance.

Union Representation:

The Board will allow the aggrieved party reasonable time to meet with Union representatives for the purpose of discussing the grievance.

Fees:

The fees and expenses charged by the arbitrator shall be shared equally by the Board and the Union.

Grievances by the Board:

The Board shall have the right to present grievances. In the event it does so, it shall notify the Union of the grievance in writing and the time periods for response by the Union shall be the same as set forth in Step III and IV above.

**Article 13
Job Posting/Lay-Offs/Recall**

Posting Policy:

A notice of position vacancy shall be communicated to all library employees and shall be posted and/or advertised externally. The notice of position vacancy shall be posted on the Main Library

Staff Room bulletin board ~~and on the Chandler Library Staff Bulletin Board~~ for ten (10) working days to allow qualified eligible employees to apply.

The notices will include information on job title, grade, salary/hourly, department, brief description of the usual job content, and position qualifications.

All internal applications will be reviewed and all qualified internal candidates will be interviewed. No external applicant will be considered until all qualified internal candidates are interviewed. All internal applicants not selected for promotional positions shall be notified of the decision in writing prior to the hiring of external applicants.

Selection of qualified candidate:

The Board, upon the recommendation of the Library Director, shall make the final decision when filling the position. The best qualified candidate in the opinion of the Board shall be selected. The guidelines for filling any open position ~~is~~are based upon the applicant's ability, qualifications, experience and work performance. When qualifications between applicants are relatively equal, seniority will be used to award the position.

Promotional Procedures:

A promotional employee shall have a performance evaluation completed at least once during the probationary period. Should the employee's performance be unsatisfactory, or should the employee find the job unsatisfactory anytime during the promotional probationary period, the employee shall be entitled to return to the position from which promoted within ninety (90) days of the promotion, unless this period is extended for an additional thirty (30) days by the Library Director.

Probationary Period:

The probationary period for all new hires will be at least ninety (90) calendar days and may be extended by management in order to provide the employee additional time to be successful. In no case will the probationary period be more than 180 days. For promotional employees, the probationary period is ninety (90) calendar days, unless extended for an additional thirty (30) days as set forth above.

Rate of Pay:

Persons appointed to positions for the first time shall be paid an amount within the established range for the position except that no new employee shall be paid more than a current employee in that position with the same years of relevant experience and relevant education. Relevant education and relevant prior job experience will be considered when determining where a newly appointed person will be placed in the established pay range for a position.

Lay-Off Provision:

The Library Board of Trustees reserves the right to institute a reduction in force as it deems necessary to conduct its operations.

If the Board is contemplating a reduction in force or elimination of a position, the Board will notify any employee to be laid off four (4) weeks before the proposed effective date of layoff. Such notice will be in writing and will include the proposed time schedule and the reason for the proposed reduction in force.

When making layoff decisions, qualification factors such as education and experience, job performance and absenteeism will be considered. If management finds all factors to be reasonably equal for the employees subject to layoff, then reverse seniority shall be utilized in making the layoff decision.

An employee shall be eligible to "bump" the least senior employee in any position for which he/she is qualified, if any.

Bumping Rights:

A full time employee shall be eligible to "bump" the least senior full-time employee in a position in the grade for which they are qualified. A part-time employee shall be eligible to "bump" the least senior part-time employee in a position and the grade for which they are qualified. If this is not possible, the employee shall be eligible to bump the least senior employee in the grade below in a position for which he/she is qualified, if any. An employee may bump the least senior person in any lower paid grade for a position for which he/she is qualified. An employee who is displaced as a result of an employee asserting bumping rights, shall be entitled to the same bumping procedures outlined above. For an employee to be considered "qualified", he/she shall meet the minimum qualifications contained in the job description for the position. Employees bumping into a position must be willing to work the hours required for the position.

Recall Provision:

Laid off employees shall be eligible for recall for a period of two (2) years from the date of layoff. A laid off employee shall be given any position which he/she may be qualified during said period. Recall will be by seniority providing the recalled employee is qualified for the open position. The Board shall send notices of position vacancies to all employees eligible for recall to their last known address. If an employee refuses a position twice within the two (2) year period, he/she shall be removed from the recall list. An employee who fails to exercise his/her bumping rights or refuses recall shall still be considered laid-off and is entitled to collect all unused vacation and compensatory time as well as sick leave provided for in Article 14.

**Article 14
Paid Leaves**

Paid leave time shall be deducted on an hourly basis for both salaried and hourly employees. This shall in no way affect the employment status of salaried employees who shall remain salaried. The number of hours of paid leave time to which full-time and part-time employees are entitled are set forth below. The number of hours of personal, sick, and bereavement leave time to which regular part-time employees are entitled shall be determined by the following formula:

<u>Regular scheduled weekly hours</u>	x	number of hours to which a full-time employee is entitled
40 hours		

Personal Leave:

Full-time employees shall be granted a maximum of three (3) days of personal leave with full pay per year. Regular part-time employees shall be granted a maximum number of hours of personal leave as determined by the above formula.

Personal leave is drawn from employees sick time account.

Personal leave shall not carry forward from year to year.

Sick Leave:

Every full-time employee is entitled to sick leave with full pay earned at the rate of eleven (11) hours per month.

Every regular part-time employee is entitled to sick leave with pay as determined by the above formula.

There is no maximum accrual of sick leave effective July 1, 2001.

Sick Leave shall be used only for illness, injury, medical or dental appointments, or accident of employee, employee's domestic partner, parent or children.

Sick leave shall be deducted in half-hour increments.

Management may require a doctor's statement on employee's condition after three (3) days of absence, if desired.

Employees terminating employment because of illness may remain on full salary for the period of accrued sick leave. However said employees may opt to take a lump sum payment of one-half (1/2) their accrued sick leave calculated at the rate of pay in effect on their last day of employment.

Upon retirement or death, but not termination or resignation, the employees or the employee's estate shall receive payment for the balance of sick leave accrued in his/her account in a lump sum calculated at the rate of pay in effect on the day of retirement, as follows:

Employees hired after July 1st, 2001 shall be entitled to payment for twenty-percent (20%) of all unused sick leave.

Employees hired on or before July 1st, 2001 shall be entitled to payment for one hundred percent (100%) of unused sick leave up to the amount accrued as of June 30, 2001, but not to exceed sixty (60) days, plus twenty-percent (20%) of all sick leave accrued thereafter.

Sick leave may be transferred from city departments to the library when changing jobs, up to the amount of the maximum accrual set forth above.

In the event of a lay-off, employees with five (5) or more years of continuous employment with the Library shall receive payment for the balance of sick leave accrued in his/her account in a lump sum calculated at the rate of pay in effect on the last day of employment, as follows:

Employees hired after July 1st, 2001 shall be entitled to payment for twenty-percent (20%) of all unused sick leave.

Employees hired on or before July 1st, 2001 shall be entitled to payment for one hundred percent (100%) of unused sick leave up to the amount accrued as of June 30, 2001, but not to exceed sixty (60) days, plus twenty-percent (20%) of all sick leave accrued thereafter.

An employee who has been laid-off and has refused work or declined to bump another employee shall be entitled to the aforementioned sick leave payment.

Bereavement Leave:

Full-time employees shall be entitled to up to twenty-four (24) hours of paid bereavement leave per occurrence.

Regular part-time employees shall be entitled to paid bereavement leave per occurrence as determined by the above formula.

Death in the employee's immediate family only is covered. The leave may extend from the time of notification of death to and including the day following burial, but not more than three (3) days. When unusual conditions exist, this period may be extended at the discretion of the Library Director or designee.

The immediate family includes the employee's domestic partner, spouse, children (including fetuses, miscarriages and still-births), parents, brothers, sisters, grandparents, grandchildren, son or daughter-in-law, mother-in-law, father-in-law and step children.

For full-time and regular part-time employees, an allowance for the day of the funeral may be made for any other blood or maritally related relative with the prior approval of the Library Director. When unusual circumstances exist, this period may be extended at the discretion of the Library Director or designee.

Holiday Leave:

All full-time and regular part-time employees covered under this agreement shall receive as holiday pay, straight time wages for his/her regularly scheduled hours (not to exceed 8 hours). In order to qualify for pay on an unworked holiday, an employee must be on payroll on both the last scheduled work day prior to the day the holiday is observed and the first scheduled work day subsequent to the day on which the holiday is observed. They shall not usually be required to work on the following holidays, plus any other holidays as the Board of Library Trustees shall determine from time to time.

New Year's Day
President's Day

Civil Rights Day
Memorial Day (Fed)
Independence Day
Labor Day
Columbus Day
Veteran's Day
Thanksgiving Day
Christmas Day
Two (2) Floating Holidays (to be used between July 1st and June 30th)

When a holiday falls on a Saturday, the holiday will be observed on the preceding Friday. When a holiday falls on a Sunday, the holiday will be observed on the following Monday.

Employees working on Christmas Eve Day shall not be required to work later than 5:30 p.m.

When a holiday falls on an employee's day off, the employee shall be paid at his/her straight time rate for his/her regularly scheduled daily hours (not to exceed eight (8) hours) or at the discretion of the Library Director, may be given another day off (regular schedule) within twenty (20) work days.

If an employee works on one of the above-referenced holidays, the employee shall be compensated as follows:

The employee shall receive one and one-half times straight time pay for the hours worked.

Floating holidays must be requested at least three (3) weeks prior to the date on which such floating holiday will be utilized. Floating holidays are granted with seniority as a deciding factor when two or more employees request the same day off and there is a scheduling conflict.

Employees taking a floating holiday shall not be entitled to any pay or leave adjustment should the Trustees close the library for any part of that day.

Vacation Leave:

The Board encourages the reasonable use of vacation by employees in order to foster their health and well being.

All employees shall be entitled to vacation according to the following schedules:

Full Time Employees:

After one year of service	80 hours (40 hours may be taken after 6 months if approved by the Library Director or designee)
After five years of service	120 hours
After ten years of service	160 hours
After twenty years of service	200 hours

Regular part-time employees accrued paid leave days multiplied by eight (8) multiplied by the ratio of the employees regularly scheduled weekly hours to forty (40).

Sick and vacation leave of employees transferring to the Library from other city departments shall be done pursuant to the above formula.

Article 14A Sick Leave Bank

- A. A sick leave bank shall be maintained in accordance with this article for participating members who have exhausted their individual accrued sick leave as a result of a serious extended illness or incapacitating accident.
- B. Contributions must be made within fifteen (15) calendar days from July 1, 1998 and each subsequent July 1 until the bank reaches nine hundred and sixty (960) hours. In order to join, contributions of one regularly scheduled day may be made by new hires within 60 days of their date of hire. Employees who have not previously contributed may do so during an annual open enrollment period to be determined by the Union. Contributions may also be made when a call for replenishment is made up to a maximum of ten (10) days per employee or call. Any employee retiring, resigning or terminating cannot contribute their balance of sick leave time. All contributions shall be voluntary.
- C. A call for replenishment shall be made at any point in time when the balance of days in the bank falls below nine hundred and sixty (960) hours.
- D. The operation of the bank and withdrawals from it shall be governed by a committee of two (2) members selected by the union and two (2) members selected by the Library Director. The rules and operating procedures to administer the bank are contained in **Appendix C**. Any changes to the operational rules shall be approved by the Board and the Union. In considering requests for withdrawal from the bank, the committee may require substantiating medical documents, and in all cases, the decision(s) rendered by the committee shall be final and binding. A decision to grant benefits under this article must be unanimous. No decision of the committee shall be subject to the grievance procedure.
- E. A participating member may withdraw sick days from the bank only after 1) exhausting his/her accrued sick leave; and 2) receiving the approval of the committee. Withdrawals shall be retroactive to the first working day following the exhaustion of accrued sick leave.

Article 15 Unpaid Leave

A request for a leave of absence without pay must be submitted in writing to the Library Director. Leaves up to one month may be granted by the Library Director; all leaves requested exceeding one month, accompanied by the recommendation of the Library Director, must be submitted for approval to the Board.

The Board, upon the recommendation of the Library Director, and in its sole discretion, may grant a maximum of one year leave of absence without pay for personal reasons to any employee.

During an unpaid leave of absence, the Board shall continue to pay its portion of health, dental and life insurance premiums for up to six (6) months. Employees who are on such leave shall continue to pay their portion of the premiums during that period, and thereafter shall pay one hundred percent (100%) of the cost to continue coverage.

Payment of group insurance premiums during an unpaid leave of absence must be arranged in advance with the Human Resource and Insurance Department of the City of Nashua.

Article 16
Family and Medical Leave Act

The Board shall approve leave in accordance with the provisions of the Family and Medical Leave Act of 1993; however, any such leave shall be taken on a paid leave basis pursuant to the provisions of Article 14A of this Agreement first, with any remaining leave to be taken on an unpaid basis pursuant to the provisions of Article 15 of this Agreement. Family And Medical Leave Act leave shall not exceed three (3) months in any twelve-month period.

Article 17
Jury Duty Pay

All employees covered under this agreement who are required to serve as a juror or are subpoenaed for court appearances are granted leave with pay, less the compensation received for such service.

Article 18
Workers' Compensation

Workers' compensation shall be provided by the Board with coverage as specified in legislation of the State of New Hampshire.

In the event an employee is injured on the job and is collecting workers' compensation, the Board agrees to:

1. continue to accumulate all benefits during the period in which the employee is out on Workers' Compensation, up to six (6) months from the date of injury.

An employee injured while on the job and absent because of such injury shall be paid by the Board for the full day which the injury occurred.

Article 19
Tuition Reimbursement

Required Programs:

The Board will grant employees time with pay to attend job related seminars, workshops, courses and conferences that it requires an employee to attend.

The Board will reimburse at 100% the cost of tuition and or fees of said required job related seminars, workshops, courses and conferences plus any other directly related costs such as travel, lodging, meals, or other necessary expenses that are incurred.

Requested by Employee:

The Board may, at its discretion, grant time with pay to attend job related seminars, workshops, courses, and conferences that an employee wishes to attend. Upon request by the employee, the Board may, at its discretion, pay any or all of the following: tuition and/or fees, travel, lodging, meals or any other necessary expense.

Any such seminars, workshops, courses and conferences shall be approved in writing in advance by the Library Director or designee, in his discretion, and subject to available funding, as he may determine.

Degree Program:

The Board encourages all employees to pursue a degree at an accredited college/university approved by the Board when said degree is a requirement for job advancement.

If the Board so determines, reimbursement is as follows:

Fifty percent (50%) for tuition for courses taken in a degree programs. Outside grants and scholarships covering less than fifty percent (50%) of tuition shall not be considered.

Students enrolled in a degree program must achieve a "B" or better in a graduate level course to be reimbursed, a "B-" or better in an undergraduate course.

Full-time employees actively pursuing an approved Master's degree on a more than occasional course basis, as determined by the Library Director, shall be granted up to five hours off with pay each week for class attendance and preparation.

Full-time employees actively pursuing an approved Bachelor's degree program on a more than occasional course basis, as determined by the Library Director, may be allowed flexible work schedules for class attendance and preparation when classes conflict with the employee's work schedule, in the discretion of the Library Director or designee.

Reimbursement for degree program courses shall be on a first come first served basis and subject to available funding as determined by the Library Director from time to time. In order to be eligible for reimbursement, it must be requested in advance of registration for the course. In the event the Director determines that there is not enough funding available to reimburse all employees requesting tuition reimbursement, preference shall be given to full-time employees currently

pursuing an approved Master's Degree on a continuous basis, and the first come first serve shall apply to the date the employee first applied and was accepted into the degree program.

In order to be eligible for reimbursement, employees must have been employed by the Library for a minimum of one (1) year.

Article 20 Long Term Disability (LTD)

Full-time employees covered by this agreement who have been employed by the Library System for three (3) years of an uninterrupted basis, except by reason of layoff, on the job injury or approved leave of absence, shall be covered for long term disability under the City of Nashua's program of insurance, subject to such eligibility requirements and other terms and conditions as the City may establish. Employees are encouraged to maintain adequate sick time balances to cover the elimination period for the long term disability benefit in order to avoid the risk of having to request unpaid leave.

Article 21 Health Insurance

Except as otherwise provided in this Article 21, the Board shall provide, upon request of a member of the bargaining unit, the premium for an individual, two-person or family plan, of one but not more, of the following, if available, or a comparable plan if the following plan(s) are not available:

- (a) Point of Service Plan;
- (b) Health Maintenance Organization (HMO);
- (c) The city may make additional plans available to members with benefit levels and premium cost sharing determined by the city in its sole discretion.

The option of the health care plan is at the sole discretion of the city. It is agreed by all parties concerned that the City reserves and shall have the right to change insurance carriers provided the benefits to participants are comparable and the City elects the least expensive plan available to provide such benefits.

Should the City determine that it is in the best interests of the City to offer a "comparable" plan to either option "a" or "b", it shall provide at least one hundred twenty (120) days prior written notice to the Union and documentation of the cost to members and the benefits that will be provided under the comparable plan. Should the Union determine that the proposed plan is not comparable, the grievance shall not be subject to the grievance procedure (Article 12), and shall be submitted directly for arbitration no later than thirty (30) days after the Union is notified of the proposed change to the comparable plan. The grievance shall be heard in an expedited manner. The decision of the arbitrator shall be binding on both parties.

For the duration of this Agreement, the parties to the Agreement agree to participate in a joint labor/management committee to consider the performance of the aforementioned plans, any changes thereto and develop proposals to modify the health insurance programs offered by the city in order to control the costs of those programs for the benefit of the City and its employees.

City Contribution:

Effective July 1, 2006, for eligible members, the City shall contribute 85% of the premium for option (b) and 95% of the premium for option (c). The City shall contribute toward the premium for option (a) the same dollar amount it contributes toward the premium of option (b).

Effective May 1, 2008 for eligible members, the City shall contribute 80% of the premium of option (a) and 90% of the premium of option (b). All plans offered by the City shall have the following co-pays:

- (a) Ten Dollars (\$10.00) per medical visit;
- (b) Fifty Dollars (\$50.00) per emergency room visit

For employees hired after the execution of this Agreement, the City shall, upon request of an eligible employee, provide an individual, two person or family plan for HMO or a plan provided under option "c" above. Such employees shall, during the enrollment next following their first anniversary and annually thereafter during the open enrollment period, have the right to transfer to another plan at the contribution rate set forth above. The contribution rate for all HMO employees shall be as provided for above.

Any eligible member of the bargaining unit requesting initial membership in a plan may enter during a specified enrollment period. Any eligible member desiring to select a different plan after having enrolled in one of the above plans may make such selection only once during any one calendar year during the specified enrollment period. Eligible members moving into or out of a HMO or Point-of-Service Plan service area may change plans within a specified period after such move to the extent permitted by the plans.

Regular part time employees are eligible for this benefit on a pro rata basis. This means, by way of example, that if a part time employees works 30 hours per week, he/she is eligible to receive 3/4 of the Board's contributive share of his/her premium cost, and the employee pays the balance. The regular part-time employee shall work a minimum of 25 hours per week in order to be eligible for this benefit.

In the event that an employee's spouse is employed by the City of Nashua, the Nashua School District, or another agency of the City, the employee shall be entitled to health insurance premium coverage either pursuant to this article or pursuant to the coverage afforded to the spouse, but not both.

Annual Audit: The city hereby agrees to conduct a yearly loss ratio analysis of all health insurance plans offered to employees and return all employee overpayments in the form of a health Insurance Premium Holiday at the completion of the analysis.

Article 22
Dental Insurance

The Board shall pay one hundred (100%) percent of the premium of a two person dental insurance program such as Delta Dental, currently in effect on the date of execution hereof. The Board reserves the right to change insurance carriers or plans, or to self insure the same. Such new plans shall offer benefits commercially available in the market and shall have overall comparability of coverage to the above referenced plans, to the extent said coverages are commercially available.

In the event that an employee's spouse is employed by the City of Nashua, the Nashua School District, or another agency of the City, the employee shall be entitled to ~~health~~-dental insurance premium coverage either pursuant to this article or pursuant to the coverage afforded to the spouse, but not both. Regular part-time employees are eligible for this benefit on a pro-rata basis as provided in Article 21: Health Insurance.

Article 23
Life Insurance

The Board agrees to pay one hundred percent [100%] of the premium cost of a Basic Life Insurance and AD&D for full time employees and regular part-time employees, in an amount equal to one and one half [1½] the employee's annual straight time wages, rounded to the nearest thousand dollars. Employees may purchase at their expense optional life insurance in denominations of up to three times their basic amount to a maximum of three hundred thousand [\$300,000] total, basic and optional combined, subject to any eligibility or other rules, limitations or conditions prescribed by the insurer. The Board reserves the right to change life insurance providers.

Article 24
Dependent Care Assistance Program

Employees with dependents may be eligible for the Dependent Care Assistance Program as authorized by the Federal Government. The program allows a library employee up to a \$5000 a year deduction from earnings without taxes [Federal, FICA] to be used for dependent care. The Board agrees to maintain this program in effect during this agreement so long as the same remains authorized in its present form by the Internal Revenue Code. Compliance with the Internal Revenue Code and any and all liability for taxation are the sole responsibility of the employee.

Article 25
Death Benefit

The beneficiary of an employee or the employee's estate shall be entitled to collect a payment at the current rate of pay the sum of the employee's vacation and compensatory time accrued until date of employee's death. The Library Director, or designee, will provide a form for the employee to designate their beneficiary(s). Change forms will be provided upon request.

Article 26
Pay Period

All employees covered under this agreement shall be paid on a weekly basis, Thursday of each week, unless a holiday falls on such day, in which case pay day will be the day prior.

Article 27
Military Service

Any full time employee covered under this Agreement who leaves to enter directly into involuntary active service in the Armed Forces of the United States is granted a military leave of absence for the anticipated length of service. A Military leave of absence entitles an employee to be reinstated to the position held, or one similar in pay and status, so long as the employee provides notice of his/her desire to resume such employment within thirty [30] days of discharge from the armed forces and the employee accepts such discharge at the earliest possible date.

Article 28
Military Reserve and National Guard Pay

Any full time employee covered under this Agreement called to serve not more than a seventeen [17] day annual training tour of duty with the National Guard or Armed Forces Reserves will be paid the difference between his or her pay for such government service and the amount of straight time earnings lost by the employee by reason of such service, based on the employee's regularly scheduled straight time rate. Such payments are to be made following the showing of satisfactory evidence of the amount of pay received for such service.

An employee covered under this Agreement called to serve duty with the National Guard or Armed Forces Reserves in the time of war or national conflict will be paid the difference between his/her pay for such government service and the amount of straight time earnings lost by the employee by reason of such service, based on the employee's regularly scheduled straight time rate. Such payments are to be made following the showing of satisfactory evidence of the amount of pay received for such service.

Article 29
Deferred Compensation

The Board will continue to offer a deferred compensation plan to all employees covered under this contract during the term hereof so long as it is authorized to do so in the present manner under the Internal Revenue Code. Deferred compensation allows the employee to defer income and the associated taxes from their paycheck, until they receive the money sometime after retirement.

Article 30
Mileage Reimbursement

Employees traveling in their own privately owned vehicle on library business will be reimbursed at the current city mileage reimbursement rate or the current Internal Revenue Service mileage reimbursement rate, whichever is higher.

Article 31 Travel

The Board shall pay all costs related to the travel it requires. Costs shall include but not be limited to: transportation cost (plane, train, automobile rental (if required), automobile at the prescribed mileage

rate, etc.), meals including tax and tip, lodging (including all taxes and a five minute phone call home each night) and other reasonable miscellaneous expenses directly related to the required travel.

Article 32 Personnel File

Every employee shall be entitled to access the supervisory records and reports of competence, personal character and efficiency, and any other information which is maintained in their official personnel file. The Library Administration shall allow the employee access to their file with twenty four [24] hours notice. Upon request the Library Administration shall copy the file for the employee. Subsequent copies will be made at cost. If the Administration places any material in the employee's personnel file, the employee shall be entitled to a copy at the time.

Article 33 Performance Evaluations

Performance evaluations shall be completed every year by the employee's direct supervisor on or before June 1st of each year.

The performance evaluation procedure requires an interview between the employee and his/her direct supervisor both of whom shall sign said evaluation. The employee shall be given a copy of the completed form and shall have the right to file a written statement pertinent thereto which shall be affixed to the form.

The purpose of performance evaluations is to analyze employee performance in relation to the mission of the Nashua Public Library. Its goal is to recognize performance and to suggest future areas of improvement. It is understood that performance evaluations are not meant to be disciplinary and as such not meant to be used by the Board, the Director or his designees as part of the Disciplinary Procedure.

The evaluation will be placed in the employee's personnel file after review by the Director or Assistant Director. An evaluation may be appealed directly to the Director or Assistant Director but will not be grievable under Article 12 of this Agreement.

An employee may have an annual ~~step-salary~~ increase withheld for unsatisfactory performance provided that the Administration has provided a reasonable notice and opportunity for the employee to improve noted deficiencies. Withholding of a ~~step-salary~~ increase shall not be arbitrary or capricious.

Article 34
Parking

Parking will be provided free of charge for all employees covered under this agreement.

Article 35
Bulletin Boards/Mail/Union Business

Bulletin Boards

The Board agrees to provide space for a suitable bulletin board in a convenient place in ~~each~~ the Library, to be used by the Union. The Union shall limit its posting of notices and bulletins to ~~each~~ the bulletin board. Posted materials and notices shall pertain only to union business, shall not pertain to individuals, whether union members or not, and shall not be offensive, illegal, or unprofessional. The Union agrees to maintain such bulletin boards in a neat and orderly condition. The Union bulletin board will be in the staff room in the Main Library ~~and in the kitchen in the Chandler Library.~~

Mail

Officers or officials of the Union shall have the right to reasonable use of the Library's and City's in-house mail service for correspondence related to union business.

Union Leave

The bargaining unit shall on an annual basis be granted twenty-four (24) hours of paid Union leave for the purpose of attending Union meetings, seminars or conferences. The President shall be responsible for the assignment of those days and shall notify the Director two (2) weeks prior to any such leave.

Article 36
Disciplinary Procedures

A. It is agreed that the Board has the right to discipline or discharge employees for just cause. Discipline shall be corrective in its nature and ordinarily utilized progressively. Disciplinary actions shall normally follow the order below:

1. Verbal warning (may be documented)
12. Written warnings
23. Suspensions without pay

34. Discharges

Demotion may be used for disciplinary purposes in appropriate instances. In the event of suspension, demotion, or discharge, the reasons for the action taken will be given in writing to the employee within 24 hours.

It is understood and agreed that the severity of any particular infraction may warrant deviation from the aforementioned steps, in which case progressive discipline need not be employed prior to discharge.

- B. Any employee disciplined, demoted or discharged shall be entitled to the provisions of the Grievance Procedure, and will be allowed a Union representative of their choosing. If requested in writing by the employee, a hearing must be held with the Union and the Library Director within seven (7) calendar days of the discharge or suspension.
- C. Provided that the employee has not had recurrence of discipline within the specified period, written warnings will be removed from the employee's personnel file after twelve (12) months upon a written request from the employee for such removal. The prior unexpired discipline is carried during the period of any subsequent equal or greater discipline and shall be considered in connection with any such subsequent discipline in determining the proper level of disciplinary action, including discharge.
- D. Any discharge shall be affected in a manner consistent with the provisions of RSA 202-A, and this agreement shall be subordinate to the requirements of the statute as amended from time to time. It is understood that if RSA 202-A is amended in a way that changes the disciplinary procedure substantively that the parties to this agreement will meet and negotiate changes to this agreement that will be in compliance with law.

Article 37 Safety and Health

The Library System shall comply with all procedures pertinent to the safety and health of employees provided by New Hampshire RSA 281-A.

Effective July 1, 2006, the parties shall establish a joint labor-management committee comprised of two (2) union representatives and two (2) management representatives. The committee shall be advisory. The committee shall meet regularly to discuss issues regarding workplace safety and health concerns, provide recommendations for workplace safety and health programs and to implement and carry out workplace safety and health programs approved by the Library Board of Trustees.

Article 38 Wages

- A. ~~All bargaining unit employees shall remain at their present steps on the attached salary schedule for the duration of this Agreement. See Appendix D.~~

1. Employees are placed in Grades according to Job Classification. Schedule A.
2. If ~~step~~ annual wage increases and/or cost of living adjustments are granted, employees who are hired or promoted between July 1st and December 31st shall be eligible for step ~~annual wage increases and cost of living adjustments~~ the following July 1st. Employees hired or promoted between January 1st and June 30th shall not be eligible for ~~a step~~ annual increases or cost of living adjustments until the July 1st of the following calendar year.
3. Only employees who are active employees on or after the date of signing of this collective bargaining agreement are eligible to receive annual wage increases and cost of living adjustments.

B. **Newly Hired or Promoted Employees:** Newly hired or promoted employees shall start at an appropriate wage within the hiring ranges set forth in Schedule B based upon labor grade assignment, pertinent years of experience that can be directly related to the new position's duties, as well as the wages of other Library employees in the same labor grade. For newly promoted employees, their new wage shall be at least 5% higher than the wage they received for their previous position. Management reserves the right to determine the number of years of directly related experience based on the information supplied by the employee and verified by Management.

BC. Effective July 1, 200610 (Fiscal Year 2011):

Employees shall receive a ~~02.0%~~ 2.0% wage increase, ~~for the 2007 fiscal year.~~ See **Appendix D.**

C. ~~Effective July 1, 2007:~~

~~Employees shall be eligible for a four percent (4%) increase on July 1, 2007. See **Appendix D.**~~

D. Effective July 1, 2010 (Fiscal Year 2011):

Employees shall receive a .5% cost of living adjustment.

D. ~~Effective July 1, 2008:~~

~~Employees shall be eligible for a four percent (4%) increase. See **Appendix D.**~~

E. The parties to this collective bargaining agreement agree that the provision for a wage increase contained in paragraph "C" constitutes a pay plan pursuant to RSA 273-A:12, VII.

E. ~~Effective July 1, 2009:~~

~~Employees shall be eligible for a three and eight tenths percent (3.8%) increase. See **Appendix D.**~~

F. Promotion and Working out of Classification

An employee shall not be required to perform work assigned by the Library Director or his/her designee out of classification for a period of ten (10) consecutive days or more

without receiving the higher compensation. In such cases, the employee shall be paid a wage difference equal to not less than five percent (5%) of his/her annual compensation (pro rated), placed in the appropriate grade and one step above the step closest to, but not less than, their current level of compensation.

- G. ~~If any city bargaining unit or other group of city employees receives a more favorable wage and health care package, the Union may open the wage and health care portions of this agreement for renegotiation.~~
- H. ~~The parties to this Agreement agree to establish and participate in a Joint Labor Management Committee to review the current wage schedule structure (**Appendix D**) and to make any necessary recommendations for modifying the salary schedule structure to insure that it is equitable for all bargaining unit employees. The committee shall convene not later than June 30, 2008. The recommendations shall be due from the committee no later than September 30, 2009.~~

Schedule A

<u>Grade One</u>	<u>Janitor</u>
<u>Grade Two</u>	<u>Custodian, Book Processor</u>
<u>Grade Three</u>	<u>Maintenance Supervisor, Security</u>
<u>Grade Four</u>	<u>Library Assistant</u>
<u>Grade Five</u>	<u>Assistant Librarian</u>
<u>Grade Six</u>	<u>Coordinator</u>
<u>Grade Seven</u>	<u>Reference Librarian</u>
<u>Grade Eight</u>	<u>Librarian</u>

Schedule B

July 1, 2010 (FY11) Hiring Ranges

<u>Grade</u>	<u>Min</u>	<u>Max</u>
<u>1</u>	<u>21,741</u>	<u>26,927</u>
<u>2</u>	<u>24,330</u>	<u>29,607</u>
<u>3</u>	<u>27,149</u>	<u>33,459</u>
<u>4</u>	<u>31,626</u>	<u>37,409</u>
<u>5</u>	<u>32,701</u>	<u>41,824</u>
<u>6</u>	<u>34,152</u>	<u>44,576</u>
<u>7</u>	<u>35,986</u>	<u>47,889</u>
<u>8</u>	<u>39,447</u>	<u>52,494</u>

Article 39

Professional Affiliations/Licensing

The Board shall bear the cost of all required licenses and/or certifications required by various regulatory agencies (local, state and federal) to maintain the employee's qualifications necessary for continued employment.

Article 40
Duration of Agreement

This Agreement between the Union and the Board is a ~~four~~one (41) year agreement, commencing on July 1, 200610 and expiring at midnight on June 30, 20101. A party desiring to negotiate a successor agreement hereto shall give notice to the other party at least 180 days in advance of the expiration date hereof. If such notice is given, the parties shall negotiate a successor agreement in good faith, in advance of the expiration hereof if possible, and if said successor agreement has not been executed prior to said expiration date, then the parties shall conduct themselves in accordance with the principle of "status quo," or as otherwise required by law.

Article 41
Savings Clause

If any provision of this agreement, or application of such provision, should be rendered or declared invalid by any court action or by reason of any existing or subsequently enacted legislation, the remaining provisions of this agreement shall remain in full force and effect to the extent not inconsistent with State and Federal law. **AGREED** to by and between the parties at Nashua, New Hampshire, as evidenced by the signatures of their duly authorized representatives, set forth below, this ____ day of _____, 200810.

FOR THE NASHUA PUBLIC
LIBRARY BOARD OF TRUSTEES

FOR THE AFT LOCAL #4831
NASHUA PUBLIC LIBRARY
EMPLOYEES

Witness

Witness

Approved as to form:

James McNamee, Esquire
Corporation Counsel
Office of Corporation Counsel
City of Nashua, New Hampshire

APPENDIX A

NASHUA PUBLIC LIBRARY EMPLOYEES- LOCAL 4831
PAYROLL DEDUCTION AUTHORIZATION

_____		_____
Social Security Number		Effective Date
_____	_____	_____
Last Name (Please Print)	First Name	Middle Initial
_____		_____
Street Address		City/Town
_____	_____	
State	Zip Code	

Mailing Address (if different)		
_____		_____
Home Phone Number		Home Email
_____		_____
Library Branch/Department		Job Title

Nashua Public Library Employees Local #4831, Federation of Public Employees

I hereby authorize you, according to arrangements agreed upon with the above organization, to deduct from my salary and transmit to said organization, dues as certified by said organization. I hereby waive all right and claim to said moneys so deducted and transmitted in accordance with this authorization, and relieve the Board of Trustees and all its officers from any liability therefore. I revoke any and all instruments heretofore made by me for such purposes while I am employed in the Public Library System, or until revoked by me in writing within fifteen (15) days after my anniversary date by delivering said written revocation to the Human Resources/ Payroll Department and the Union.

_____	_____
Member's Signature	Dated

Dues paid to the Nashua Public Library Employees Local #4831, FPE/AFT, may not be deductible for federal income tax purposes; however, under limited circumstances, dues may qualify as a business expense.

APPENDIX B

GRIEVANCE

Aggrieved Employee _____

Department _____ Date _____

Contract Provision Violated _____

Date Violation Occurred _____

Facts/Nature of Grievance _____

Adjustment / Relief Requested

Employee Signature

Union Representative

Step II - Library Director or Designee:

Date submitted to Library Director or designee _____
(must be within 15 working days of the date of violation above)

Director or Designee's Response

Date of Response _____ (must be within five (5) working days of receipt)

Director or Designee's Signature

(If dissatisfied with director or designee's response, the Union must appeal to the Board of Trustees within five (5) working days of the date of response)

APPENDIX C

SICK LEAVE BANK OPERATIONAL RULES

The purpose of the Sick Leave Bank as provided for in the contract between the Union and Library Board of Trustees is to offer income protection to contributing members who must be absent because of prolonged or continuing illness beyond their control, or incapacitating accident.

1. To be eligible to withdraw from the bank, an employee must be enrolled as a donor.
2. An eligible member is entitled to a maximum of 15 prorated sick days, plus 2 prorated sick days for each prorated sick day donated.

Examples: a) A 25 hr/week employee donates 2 days (or $2 \times 5 = 10$ hrs.) to the bank. He/she is entitled to a maximum of $15 + (2 \times 2) = 19$ days (or $19 \times 5 = 95$ hours).

b) A 30 hr/week employee donates 5 days (or $5 \times 6 = 30$ hrs) to the bank. He/she is entitled to a maximum of $15 + (2 \times 5) = 25$ days (or $25 \times 6 = 150$ hrs).

c) A 40 hr/week employee donates 10 days ($10 \times 8 = 80$ hrs) to the bank. He/she is entitled to a maximum of $10 + (2 \times 10) = 30$ days (or $30 \times 8 = 240$ hrs).

3. An eligible member requesting sick leave time from the bank must have exhausted his/her normal sick leave time, at which point he/she must fill out an application for withdrawal, to be obtained in the Administration Office.
4. The Sick Leave Bank committee shall render a decision on an application for withdrawal within 10 working days of the date all medical documentation and information requested by the Committee has been submitted. All decisions by the Sick Bank committee shall be final and not subject to the grievance procedure.

APPENDIX D

WAGES

July 1, 2006 (FY07)

(Current Grid)

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
19,365	19,896	20,441	21,001	21,576	22,168	22,775	23,399	24,040	24,699	25,376	26,071	26,785	27,518	28,344	29,194
21,671	22,209	22,761	23,325	23,904	24,497	25,105	25,728	26,367	27,021	27,692	28,379	29,084	29,806	30,700	31,621
24,182	24,827	25,490	26,169	26,867	27,584	28,320	29,075	29,851	30,647	31,465	32,304	33,166	34,050	35,072	36,124
28,170	28,752	29,346	29,953	30,572	31,204	31,850	32,508	33,180	33,866	34,566	35,281	36,010	36,754	37,857	38,992
29,127	30,063	31,029	32,026	33,055	34,117	35,213	36,345	37,512	38,718	39,962	41,246	42,571	43,939	45,351	46,809
30,420	31,488	32,595	33,740	34,925	36,152	37,422	38,736	40,097	41,506	42,964	44,473	46,036	47,653	49,327	51,060
32,053	33,271	34,535	35,848	37,210	38,624	40,091	41,615	43,196	44,838	46,542	48,310	50,146	52,053	54,033	56,088
35,135	36,471	37,856	39,295	40,788	42,338	43,947	45,617	47,350	49,150	51,017	52,956	54,968	57,057	59,225	61,475

GRADE ONE Janitor
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 GRADE FOUR Library Assistants
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 GRADE EIGHT Librarian

July 1, 2007 (FY08)

-4%

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
20,140	20,692	21,259	21,841	22,439	23,054	23,686	24,335	25,002	25,687	26,391	27,114	27,857	28,619	29,477	30,362
22,538	23,097	23,672	24,258	24,860	25,477	26,109	26,757	27,422	28,102	28,800	29,515	30,247	30,998	31,928	32,886
25,150	25,820	26,509	27,216	27,942	28,687	29,453	30,238	31,045	31,873	32,723	33,596	34,492	35,412	36,474	37,569
29,296	29,902	30,520	31,151	31,795	32,453	33,124	33,808	34,507	35,221	35,949	36,692	37,451	38,224	39,371	40,552
30,292	31,266	32,270	33,307	34,377	35,482	36,622	37,798	39,013	40,266	41,560	42,895	44,274	45,697	47,165	48,681
31,637	32,748	33,898	35,089	36,322	37,598	38,919	40,286	41,701	43,166	44,682	46,252	47,877	49,559	51,300	53,103
33,335	34,602	35,917	37,281	38,698	40,169	41,695	43,279	44,924	46,631	48,403	50,243	52,152	54,135	56,194	58,331
36,541	37,929	39,371	40,867	42,420	44,032	45,705	47,442	49,244	51,116	53,058	55,074	57,167	59,339	61,594	63,934

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July 1, 2008 (FY09)

4%

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
20,945	21,519	22,109	22,715	23,337	23,976	24,633	25,308	26,002	26,714	27,446	28,198	28,971	29,763	30,656	31,576
23,439	24,021	24,618	25,228	25,854	26,496	27,154	27,828	28,518	29,226	29,952	30,695	31,457	32,238	33,205	34,201
26,155	26,853	27,569	28,305	29,060	29,835	30,631	31,448	32,287	33,148	34,032	34,940	35,872	36,828	37,933	39,071
30,468	31,098	31,741	32,397	33,067	33,751	34,448	35,161	35,888	36,629	37,387	38,160	38,949	39,753	40,946	42,174
31,504	32,516	33,561	34,639	35,752	36,901	38,087	39,310	40,573	41,877	43,222	44,611	46,045	47,524	49,052	50,628
32,902	34,058	35,254	36,493	37,775	39,102	40,475	41,897	43,369	44,893	46,470	48,102	49,792	51,541	53,352	55,227
34,668	35,986	37,353	38,773	40,246	41,775	43,363	45,011	46,721	48,496	50,339	52,252	54,238	56,301	58,442	60,664
38,003	39,447	40,946	42,501	44,117	45,793	47,533	49,339	51,214	53,160	55,181	57,277	59,454	61,713	64,058	66,491

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July 1, 2009 (FY10)

-3.8%

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
21,741	22,337	22,949	23,578	24,224	24,888	25,569	26,270	26,990	27,729	28,489	29,270	30,072	30,894	31,824	32,776
24,330	24,934	25,554	26,187	26,837	27,503	28,186	28,885	29,602	30,337	31,090	31,861	32,652	33,463	34,467	35,501
27,149	27,874	28,617	29,380	30,164	30,969	31,795	32,643	33,514	34,408	35,325	36,268	37,235	38,228	39,375	40,566
31,626	32,280	32,947	33,628	34,324	35,033	35,758	36,497	37,251	38,021	38,807	39,610	40,429	41,264	42,502	43,777
32,701	33,752	34,836	35,956	37,111	38,303	39,534	40,804	42,115	43,468	44,865	46,306	47,794	49,330	50,916	52,552
34,152	35,352	36,594	37,879	39,210	40,588	42,013	43,489	45,017	46,599	48,236	49,930	51,684	53,500	55,380	57,325
35,986	37,353	38,773	40,246	41,775	43,363	45,011	46,721	48,496	50,339	52,252	54,238	56,299	58,440	60,662	62,970
39,447	40,946	42,502	44,117	45,793	47,533	49,339	51,214	53,160	55,181	57,277	59,454	61,713	64,058	66,492	69,018

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R-10-37

**LIBRARY COLLECTIVE BARGAINING
AGREEMENT**

July 1, 2010 through June 30, 2011

FINAL VERSION

Article 1
Agreement

AGREEMENT, made and entered into as of the ____ day of____, 2010, by and between Nashua Public Library Board of Trustees (hereinafter called the "Board") and the Nashua Public Library Employees, AFT, FPE, LOCAL #4831 (hereinafter called the "Union").

Article 2
Recognition

The Board hereby recognizes the Union as the sole and exclusive representative of the library employees as certified by the PELRB of New Hampshire for all lawful purposes pursuant to New Hampshire RSA 273-A, and agrees to comply therewith in its dealings with the Union.

Should there be a dispute between an employee and the Union over the matter of an employee's Union membership, the Union agrees to hold the Board harmless in any such dispute.

Article 3
Discrimination

It is agreed that the Board will not discriminate on the basis of sex, race, color, national origin, religion, lawful political or employee's organization affiliation, age, marital status, sexual preference or non-disqualifying disability, or on any basis prohibited by law.

Article 4
Union Dues

An employee, who is a member of the Union, may execute a written authorization mutually acceptable to the Board and the Union providing that a portion of his/her salary representing monthly dues be withheld weekly and forwarded to the Union. Upon receiving a properly executed Authorization and Assignment Form from an employee, the Union shall notify the Human Resources/ Payroll Department to deduct from salary due, the amount authorized, and a copy of said form acceptable to the Human Resources Department shall be furnished thereto in advance of said deduction. A copy of said form is attached as **Appendix A**.

Each month, a check for the amount of all dues deducted, along with a current list of members from whose salary dues deductions have been made, shall be transmitted to the Treasurer of the Union.

An employee who executes such authorization form shall continue to have such deductions made from his/her salary during the term of this agreement or until the Human Resource/Payroll Department, with a copy to the Union, are notified that the payroll deduction authorization is being revoked, and the employee thus withdraws the authority for the deduction of dues. Dues deductions shall be made without cost to the employee or the Union. An employee may be permitted to withdraw membership only during the fifteen (15) day period from his/her anniversary date.

Dues deductions shall be subordinate to deductions required by law and other deductions. No deductions shall be made if an employee has insufficient salary in any pay period. The Board shall not be responsible for deducting any arrearage in dues owed to the Union by a member, or any special or other assessment by the Union, with the exception of the deduction of initiations fees if expressly authorized on the form noted above.

Deductions shall automatically terminate upon the occurrence of any of the following events:

1. Termination of employment;
2. Transfer out of the bargaining unit;
3. Lay-off;
4. Revocation by the employee of Dues Authorization during the aforementioned window period.

The Union shall indemnify and save harmless the Board and the City of Nashua in and on account of any and all claims, suits or damages arising out of, or in relation to, such dues deductions.

Article 5 Agency Fee

An employee who elects not to pay Union dues shall pay an agency fee for services rendered by the Union in an amount certified by the Union. Said authorization form for fees shall be due within thirty days from the date of employment. The City agrees to collect agency fees in the same method and manner as the collection of Union dues.

Article 6 Employee Rights

It is agreed that the Board will not:

- A. Dominate or interfere in the formation and administration of the Union;
- B. Discriminate in the hire, tenure, or the terms and conditions of employment of employees or potential employees for the purpose of encouraging or discouraging membership in the Union;
- C. Discharge, suspend, discipline, or otherwise discriminate against any employee because the employee has filed a complaint, affidavit, or petition, or given information or testimony on a grievance, as set forth in RSA 273-A;
- D. Restrain, coerce, or otherwise interfere with the Union in the exercise of rights granted by statute.

It is the intention of the parties that this article provides that the Union shall enjoy all the rights secured by RSA 273-A.

Article 7
Management Rights

Except as otherwise expressly provided in this agreement, the Board shall have, whether exercised or not, all the rights, powers, and authority vested in it by virtue of the Statutes of the State of New Hampshire and the Nashua City Charter and Ordinances, now or hereinafter enacted including, but not limited to, the rights to:

- A. Control the management and administration of the Nashua Library System;
- B. Hire, promote, transfer, assign, retain, layoff, and direct employees within the Nashua Library System;
- C. Suspend, demote, discharge and take other disciplinary actions against employees for just cause;
- D. Issue, modify, and enforce Rules and Regulations which do not expressly violate the terms of this Agreement.
- E. Determine the methods, means, and personnel by which the Nashua Library System's operations are to be conducted, as well as to determine those operations and to assign duties, hours, and responsibilities to its employees accordingly;
- F. Exercise control and discretion over the Library System, its organization, and the technology or lack thereof employed in performing its work;
- G. Determine the standards of selection for employment and the standards of service to be offered by the Nashua Library System;
- H. Assign bargaining unit employees to work in any job classification as needed, in the judgment of the appropriate supervisor or manager;
- I. Exercise managerial policy, as set forth in RSA 273-A;
- J. Schedule the hours and days of work whether for emergency purposes or not.

The foregoing Management rights are set out for purposes of illustration and not limitation; the Board shall retain all such rights, powers, and authority, whether exercised or not, conferred upon it by law. This clause is not meant to negate the Union's right to negotiate over changes in wages, hours and working conditions as provided by law. Nothing herein shall be deemed to abrogate the authority of the Board conferred upon it by RSA 202-A, as amended from time to time.

Article 8
Strikes and Work Stoppages

The Union shall not instigate, sponsor, or encourage any activity or action in contravention of the provisions or intent of this Agreement.

No employee shall, alone or in concert, engage in, initiate, sponsor, support or direct a strike, work stoppage, or refuse in the course of employment to perform assigned duties; or withhold, curtail or restrict services or otherwise interfere with the operations of the Nashua Library System, or encourage others to do so; or engage or participate in any other form of illegal job action.

Article 9
Work Week and Work Schedule

- A. The work week shall consist of seven consecutive 24 hour periods beginning on Sunday and ending on Saturday.
- B. The normal work schedule for full time employees shall consist of forty (40) hours.
- C. Any change in regular work schedule hours shall be the subject of discussions between the Union and the Board of Trustees before being implemented. This subsection shall not be construed to reduce or impair management's authority pursuant to the article entitled "Management Rights," supra.
- D.
 - 1. Full-time: Full-time staff members are those who work forty (40) hours during a work week schedule arranged by each department.

(1a) **Full-time Support Staff**: The work week is Monday through Friday or as arranged by each department.

(1b) **Full-time Public Service Staff**: The work week is Monday through Saturday. Public Service staff are required to work no more than two nights per week and alternate Saturdays based on departmental needs.
 - 2. Regular Part-time Staff: The work week shall ordinarily consist of no more than 30 hours a week.

As long as Sunday hours are maintained from 1:00 p.m. to 5:00 p.m., compensation shall be handled as follows:

Employees scheduled for Sunday hours shall be paid time and one half (1½) for all hours worked or may, at the employee's option, schedule time off during that week and subject to the needs of the business at the rate of two (2) times the number of hours worked on Sunday.

Management reserves the right to determine staffing levels for these Sunday hours.

During the first week of every month, department heads will schedule Sunday hours for the following month, according to the following procedure:

1. The Sunday hours will be offered to all qualified bargaining unit employees within the department, on the rotating basis of seniority. The most senior employee will choose one Sunday or pass. Then the next most senior employee will choose one Sunday or pass, etc. The rotation will be repeated until either all Sunday hours are filled or no employee wants any more Sunday hours. In the case of remaining unfilled hours, Step (2) shall then be followed.
2. Unfilled Sunday hours will be offered to all qualified bargaining unit employees outside the department. Department heads will provide a sign up sheet in the employee staff room for at least five (5) business days (the second week of the month). Rules of rotating seniority apply as in Step One (1). In the case of remaining unfilled hours, Step Three (3) may then be followed.
3. Unfilled Sunday hours will be assigned to bargaining unit employees within the department on the basis of reverse seniority. The least senior employee must choose one Sunday. The next least senior employee must choose at least one Sunday, etc. The reverse rotation will be repeated until all Sunday hours are filled.

If the Board considers staffing the Sunday shift on a permanent basis they shall meet and consult with the Union one month prior to such change to discuss the change. If after discussing the change with the Union, the Board decides to implement the change, it will do so in accordance with the requirements of pertinent law.

Mealtime: Employees are allowed up to one (1) unpaid hour for meals.

Break Time:

A paid fifteen minute break is given for each four hours of work. Breaks cannot be accumulated and may not ordinarily be used to shorten the work day or added to the meal period.

Call-Back Rights:

Any employee called back to work on an unscheduled basis after having completed his/her assigned work schedule for the day and having left his/her place of employment and before his/her next regularly scheduled starting time, shall be granted time and one-half in money or compensatory time, at the discretion of the employee, for all the hours worked on call-back. The employee shall be guaranteed a minimum of two (2) hours for being called back to the library. This provision does not apply to split shifts.

**Article 10
Overtime**

Overtime must be approved by the Library Director or designee before overtime work is performed. Any hours worked over 40 in one work week will be paid at time and one-half in money or time

and one-half in compensatory time, at the discretion of the employee. Part-time employees will be paid straight time up to 40 hours and time and one-half for any additional hours in either money or compensatory time at the discretion of the employee.

Compensatory time for hourly employees will be subject to the requirements of State and Federal law, however, where the Collective Bargaining Agreement provides for a greater benefit the Agreement shall control. Use of compensatory time for salaried and hourly employees will be granted upon the employee's request, subject to the approval of the Library Director or designee. No such request will be unreasonably denied. Upon separation from service unused compensatory time will be paid to the employee. In the event of the death of an employee, his/her unused compensatory time will be paid to the spouse or estate of the employee.

Overtime shall be compensated with pay unless management and the employee mutually agree to compensatory time.

Article 11 Seniority

Seniority is defined as length of service within the bargaining unit. Seniority shall be determined on a pro rata basis.

For example,	
40 hour work week	1 year = 1 year
30 hour work week	1 year = 9 months
25 hour work week	1 year = 7.5 months

Service ceased due to resignation, retirement or termination shall cause all accrued seniority to be lost. Employees who are laid off and subsequently rehired under the recall provision shall upon his/her return, be entitled to all previously accrued seniority.

Seniority shall not accrue while an employee is on unpaid leave. Unpaid leave does not include Workers' Compensation leave, during which seniority will accrue. Seniority will cease to accrue on the beginning of the first full month after leave is granted.

The Board shall furnish the Union secretary/treasurer with an up-to-date Seniority List on a quarterly basis, if requested. The Board will also furnish the names of all new hires, promotions, layoffs and terminations on a monthly basis.

Until a new hire has served the probationary period, the employee has no seniority status and may be discharged or laid off without cause. Upon successful completion of the probationary period, seniority will accrue retroactively to the date of hire.

The employee shall accumulate seniority while on an authorized leave of absence with the exception of unpaid leave as outlined above. Seniority is employed for purposes of assigning leave, overtime, layoff and recall as provided in articles pertinent to those subjects.

Article 12 Grievance Procedure

In the event that differences arise with respect to any provision of this Agreement, an earnest effort shall be made to settle such differences promptly. The process will be carried out in the following order and manner. Any resolution of a grievance, at any step in the process, shall not be inconsistent with the terms of this Agreement. Any grievance involving the interpretation or application of a specific provision of this Agreement shall be ultimately settled by arbitration.

- Step I An employee shall present a verbal grievance with or without the assistance of the Union to his/her immediate supervisor. The employee may meet with the supervisor for a maximum of one hour. If the grievance is not settled at the meeting, the grievance may proceed to the next step. The employee will be paid at his/her regular rate of pay for time spent in the meeting, if during work hours. The Union shall be notified of the resolution of the grievance in writing within five [5] working days. Working days for the purposes of this article are Monday through Friday and do not include Saturdays or Sundays.
- Step II If the employee is not satisfied with the results of Step 1, the grievance shall be set in writing as provided in **Appendix B**.
- The grievance must be signed by the employee and Union Representative, and presented to the Library Director or designee within fifteen [15] working days after the employee knew or should have known of the occurrence or the circumstances giving rise to the grievance.
- The Library Director or designee will be given five [5] working days after the receipt of the grievance to have a meeting with a Union representative, with or without the aggrieved party, and to communicate a decision in writing to the Union. If the grievance is not settled to the satisfaction of the employee and the Union, or if no reply is communicated after five [5] working days, the grievance may proceed to Step III.
- Step III The Union shall inform the Board of the grievance, in writing and within ten [10] working days of the notification of the Library Director's decision or lack thereof. The Union shall provide the Board with copies of all prior communications. The Board will, at its next regular meeting, or thirty (30) days, whichever comes sooner, meet with a Union Representative designated by the Union, with or without the aggrieved party. The Board will then communicate a written decision to the Union within ten [10] working days thereafter. If the grievance is not settled to the satisfaction of the Union, or if no reply has been communicated after the ten [10] working days, the grievance may proceed to Step IV.
- Step IV Within thirty (30) working days after the Board decision, or expiration of the decision period, the Union will have the option of submitting any remaining disagreement over the interpretation or application of a specific provision of

this agreement to be settled by arbitration. The Union shall inform the Board in writing of the decision to arbitrate.

The choice of Arbitrator shall be by agreement of the two parties. However, if no such agreement has been reached within ten (10) working days of the filing of the decision to arbitrate, the grievance may be referred to the N.H. PELRB for the selection of the arbitrator. All decisions of the arbitrator shall be binding. The arbitrator shall have no authority to award a monetary remedy hereunder other than for lost compensation which would have been otherwise received pursuant to the terms of this agreement.

Time Limitations:

The times for taking action stated above may be extended by mutual consent in writing, but all the steps of this procedure shall be handled as expeditiously as possible with a view to promoting and maintaining harmony. A request of either party for an extension of time shall not be unreasonably denied.

Failure at any step of this procedure by the Library Director, his/her designee, the Union or the Board to communicate a decision in writing on a grievance within the time specified shall permit an appeal of the grievance to the next step. Failure at any step of this procedure to appeal a grievance to the next step within the specified time limits shall be deemed to be acceptance of the decision rendered at the step, even if no decision has been rendered, and shall constitute a waiver of the right to further appeal the grievance.

Union Representation:

The Board will allow the aggrieved party reasonable time to meet with Union representatives for the purpose of discussing the grievance.

Fees:

The fees and expenses charged by the arbitrator shall be shared equally by the Board and the Union.

Grievances by the Board:

The Board shall have the right to present grievances. In the event it does so, it shall notify the Union of the grievance in writing and the time periods for response by the Union shall be the same as set forth in Step III and IV above.

Article 13
Job Posting/Lay-Offs/Recall

Posting Policy:

A notice of position vacancy shall be communicated to all library employees and shall be posted and/or advertised externally. The notice of position vacancy shall be posted on the Main Library Staff Room bulletin board for ten (10) working days to allow qualified eligible employees to apply.

The notices will include information on job title, grade, salary/hourly, department, brief description of the usual job content, and position qualifications.

All internal applications will be reviewed and all qualified internal candidates will be interviewed. No external applicant will be considered until all qualified internal candidates are interviewed. All internal applicants not selected for promotional positions shall be notified of the decision in writing prior to the hiring of external applicants.

Selection of qualified candidate:

The Board, upon the recommendation of the Library Director, shall make the final decision when filling the position. The best qualified candidate in the opinion of the Board shall be selected. The guidelines for filling any open position are based upon the applicant's ability, qualifications, experience and work performance. When qualifications between applicants are relatively equal, seniority will be used to award the position.

Promotional Procedures:

A promotional employee shall have a performance evaluation completed at least once during the probationary period. Should the employee's performance be unsatisfactory, or should the employee find the job unsatisfactory anytime during the promotional probationary period, the employee shall be entitled to return to the position from which promoted within ninety (90) days of the promotion, unless this period is extended for an additional thirty (30) days by the Library Director.

Probationary Period:

The probationary period for all new hires will be at least ninety (90) calendar days and may be extended by management in order to provide the employee additional time to be successful. In no case will the probationary period be more than 180 days. For promotional employees, the probationary period is ninety (90) calendar days, unless extended for an additional thirty (30) days as set forth above.

Rate of Pay:

Persons appointed to positions for the first time shall be paid an amount within the established range for the position except that no new employee shall be paid more than a current employee in that position with the same years of relevant experience and relevant education. Relevant education

and relevant prior job experience will be considered when determining where a newly appointed person will be placed in the established pay range for a position.

Lay-Off Provision:

The Library Board of Trustees reserves the right to institute a reduction in force as it deems necessary to conduct its operations.

If the Board is contemplating a reduction in force or elimination of a position, the Board will notify any employee to be laid off four (4) weeks before the proposed effective date of layoff. Such notice will be in writing and will include the proposed time schedule and the reason for the proposed reduction in force.

When making layoff decisions, qualification factors such as education and experience, job performance and absenteeism will be considered. If management finds all factors to be reasonably equal for the employees subject to layoff, then reverse seniority shall be utilized in making the layoff decision.

Bumping Rights:

A full time employee shall be eligible to “bump” the least senior full-time employee in a position in the grade for which they are qualified. A part-time employee shall be eligible to “bump” the least senior part-time employee in a position and the grade for which they are qualified. If this is not possible, the employee shall be eligible to bump the least senior employee in the grade below in a position for which he/she is qualified, if any. An employee may bump the least senior person in any lower paid grade for a position for which he/she is qualified. An employee who is displaced as a result of an employee asserting bumping rights, shall be entitled to the same bumping procedures outlined above. For an employee to be considered “qualified”, he/she shall meet the minimum qualifications contained in the job description for the position. Employees bumping into a position must be willing to work the hours required for the position.

Recall Provision:

Laid off employees shall be eligible for recall for a period of two (2) years from the date of layoff. A laid off employee shall be given any position which he/she may be qualified during said period. Recall will be by seniority providing the recalled employee is qualified for the open position. The Board shall send notices of position vacancies to all employees eligible for recall to their last known address. If an employee refuses a position twice within the two (2) year period, he/she shall be removed from the recall list. An employee who fails to exercise his/her bumping rights or refuses recall shall still be considered laid-off and is entitled to collect all unused vacation and compensatory time as well as sick leave provided for in Article 14.

Article 14
Paid Leaves

Paid leave time shall be deducted on an hourly basis for both salaried and hourly employees. This shall in no way affect the employment status of salaried employees who shall remain salaried. The number of hours of paid leave time to which full-time and part-time employees are entitled are set forth below. The number of hours of personal, sick, and bereavement leave time to which regular part-time employees are entitled shall be determined by the following formula:

$$\frac{\text{Regular scheduled weekly hours}}{40 \text{ hours}} \quad \times \quad \text{number of hours to which a full-time employee is entitled}$$

Personal Leave:

Full-time employees shall be granted a maximum of three (3) days of personal leave with full pay per year. Regular part-time employees shall be granted a maximum number of hours of personal leave as determined by the above formula.

Personal leave is drawn from employees sick time account.

Personal leave shall not carry forward from year to year.

Sick Leave:

Every full-time employee is entitled to sick leave with full pay earned at the rate of eleven (11) hours per month.

Every regular part-time employee is entitled to sick leave with pay as determined by the above formula.

There is no maximum accrual of sick leave effective July 1, 2001.

Sick Leave shall be used only for illness, injury, medical or dental appointments, or accident of employee, employee's domestic partner, parent or children.

Sick leave shall be deducted in half-hour increments.

Management may require a doctor's statement on employee's condition after three (3) days of absence, if desired.

Employees terminating employment because of illness may remain on full salary for the period of accrued sick leave. However said employees may opt to take a lump sum payment of one-half (1/2) their accrued sick leave calculated at the rate of pay in effect on their last day of employment.

Upon retirement or death, but not termination or resignation, the employees or the employee's estate shall receive payment for the balance of sick leave accrued in his/her account in a lump sum calculated at the rate of pay in effect on the day of retirement, as follows:

Employees hired after July 1st, 2001 shall be entitled to payment for twenty-percent (20%) of all unused sick leave.

Employees hired on or before July 1st, 2001 shall be entitled to payment for one hundred percent (100%) of unused sick leave up to the amount accrued as of June 30, 2001, but not to exceed sixty (60) days, plus twenty-percent (20%) of all sick leave accrued thereafter.

Sick leave may be transferred from city departments to the library when changing jobs, up to the amount of the maximum accrual set forth above.

In the event of a lay-off, employees with five (5) or more years of continuous employment with the Library shall receive payment for the balance of sick leave accrued in his/her account in a lump sum calculated at the rate of pay in effect on the last day of employment, as follows:

Employees hired after July 1st, 2001 shall be entitled to payment for twenty-percent (20%) of all unused sick leave.

Employees hired on or before July 1st, 2001 shall be entitled to payment for one hundred percent (100%) of unused sick leave up to the amount accrued as of June 30, 2001, but not to exceed sixty (60) days, plus twenty-percent (20%) of all sick leave accrued thereafter.

An employee who has been laid-off and has refused work or declined to bump another employee shall be entitled to the aforementioned sick leave payment.

Bereavement Leave:

Full-time employees shall be entitled to up to twenty-four (24) hours of paid bereavement leave per occurrence.

Regular part-time employees shall be entitled to paid bereavement leave per occurrence as determined by the above formula.

Death in the employee's immediate family only is covered. The leave may extend from the time of notification of death to and including the day following burial, but not more than three (3) days. When unusual conditions exist, this period may be extended at the discretion of the Library Director or designee.

The immediate family includes the employee's domestic partner, spouse, children (including fetuses, miscarriages and still-births), parents, brothers, sisters, grandparents, grandchildren, son or daughter-in-law, mother-in-law, father-in-law and step children.

For full-time and regular part-time employees, an allowance for the day of the funeral may be made for any other blood or maritally related relative with the prior approval of the Library Director. When unusual circumstances exist, this period may be extended at the discretion of the Library Director or designee.

Holiday Leave:

All full-time and regular part-time employees covered under this agreement shall receive as holiday pay, straight time wages for his/her regularly scheduled hours (not to exceed 8 hours). In order to qualify for pay on an unworked holiday, an employee must be on payroll on both the last scheduled work day prior to the day the holiday is observed and the first scheduled work day subsequent to the day on which the holiday is observed. They shall not usually be required to work on the following holidays, plus any other holidays as the Board of Library Trustees shall determine from time to time.

New Year's Day
President's Day
Civil Rights Day
Memorial Day (Fed)
Independence Day
Labor Day
Columbus Day
Veteran's Day
Thanksgiving Day
Christmas Day
Two (2) Floating Holidays (to be used between July 1st and June 30th)

When a holiday falls on a Saturday, the holiday will be observed on the preceding Friday. When a holiday falls on a Sunday, the holiday will be observed on the following Monday.

Employees working on Christmas Eve Day shall not be required to work later than 5:30 p.m.

When a holiday falls on an employee's day off, the employee shall be paid at his/her straight time rate for his/her regularly scheduled daily hours (not to exceed eight (8) hours) or at the discretion of the Library Director, may be given another day off (regular schedule) within twenty (20) work days.

If an employee works on one of the above-referenced holidays, the employee shall be compensated as follows:

The employee shall receive one and one-half times straight time pay for the hours worked.

Floating holidays must be requested at least three (3) weeks prior to the date on which such floating holiday will be utilized. Floating holidays are granted with seniority as a deciding factor when two or more employees request the same day off and there is a scheduling conflict.

Employees taking a floating holiday shall not be entitled to any pay or leave adjustment should the Trustees close the library for any part of that day.

Vacation Leave:

The Board encourages the reasonable use of vacation by employees in order to foster their health and well being.

All employees shall be entitled to vacation according to the following schedules:

Full Time Employees:

After one year of service	80 hours (40 hours may be taken after 6 months if approved by the Library Director or designee)
After five years of service	120 hours
After ten years of service	160 hours
After twenty years of service	200 hours

Regular Part-Time Employees:

After one year of service	80 hours multiplied by the ratio the employee's regular weekly scheduled hours are to forty (40) hours.
After five years of service	120 hours multiplied by the above ratio.
After ten years of service	160 hours multiplied by the above ratio
After twenty years of service	200 hours multiplied by the above ratio

Vacation request forms must be filled out by each staff member and approved by the Library Director in advance of his/her vacation to allow for proper scheduling of personnel. Forms must be signed by department supervisors and submitted to the Library Director.

Vacations that exceed three consecutive weeks at one time must have advance written approval of the Library Director.

Vacations are granted with seniority as the deciding factor when two or more employees request the same time period off and there is a scheduling conflict. Vacation requests shall be submitted no later than two (2) months prior to the first date of the planned vacation if the seniority provision is to apply.

When an employee leaves the Nashua Library service for any reason, he/she is entitled to receive payment for the balance of his/her vacation account accrued up to the date of termination. Vacation leave may be transferred from City departments to the Library when changing jobs up to the amount of the maximum accrual set forth above.

Maximum Accrual:

Unused vacation leave may be retained from year to year and vacation leave shall continue to accrue as provided herein up to a balance equal to two times the amount of vacation leave to which

the employee is annually entitled. No vacation leave shall accrue beyond that limit, and any such time not accrued shall be forfeited.

Employees at or over the maximum accrual as of July 1st, 2001 shall not lose any accumulated vacation time and will be given the opportunity to use any accumulated vacation time over the maximum accrual. No employee will lose any accumulated vacation as the result of denial of a pending application for vacation.

Conversion from days to hours

If necessary, days shall be converted to hours based on the following formula.

Full-time employees	accrued paid leave days multiplied by eight (8)
Regular part-time employees	accrued paid leave days multiplied by eight (8) multiplied by the ratio of the employees regularly scheduled weekly hours to forty (40).

Sick and vacation leave of employees transferring to the Library from other city departments shall be done pursuant to the above formula.

Article 14A
Sick Leave Bank

- A. A sick leave bank shall be maintained in accordance with this article for participating members who have exhausted their individual accrued sick leave as a result of a serious extended illness or incapacitating accident.
- B. Contributions must be made within fifteen (15) calendar days from July 1, 1998 and each subsequent July 1 until the bank reaches nine hundred and sixty (960) hours. In order to join, contributions of one regularly scheduled day may be made by new hires within 90 days of their date of hire. Employees who have not previously contributed may do so during an annual open enrollment period to be determined by the Union. Contributions may also be made when a call for replenishment is made up to a maximum of ten (10) days per employee or call. Any employee retiring, resigning or terminating cannot contribute their balance of sick leave time. All contributions shall be voluntary.
- C. A call for replenishment shall be made at any point in time when the balance of days in the bank falls below nine hundred and sixty (960) hours.
- D. The operation of the bank and withdrawals from it shall be governed by a committee of two (2) members selected by the union and two (2) members selected by the Library Director. The rules and operating procedures to administer the bank are contained in **Appendix C**. Any changes to the operational rules shall be approved by the Board and the Union. In considering requests for withdrawal from the bank, the committee may require substantiating medical documents, and in all cases, the decision(s) rendered by the

committee shall be final and binding. A decision to grant benefits under this article must be unanimous. No decision of the committee shall be subject to the grievance procedure.

- E. A participating member may withdraw sick days from the bank only after 1) exhausting his/her accrued sick leave; and 2) receiving the approval of the committee. Withdrawals shall be retroactive to the first working day following the exhaustion of accrued sick leave.

Article 15 Unpaid Leave

A request for a leave of absence without pay must be submitted in writing to the Library Director. Leaves up to one month may be granted by the Library Director; all leaves requested exceeding one month, accompanied by the recommendation of the Library Director, must be submitted for approval to the Board.

The Board, upon the recommendation of the Library Director, and in its sole discretion, may grant a maximum of one year leave of absence without pay for personal reasons to any employee.

During an unpaid leave of absence, the Board shall continue to pay its portion of health, dental and life insurance premiums for up to six (6) months. Employees who are on such leave shall continue to pay their portion of the premiums during that period, and thereafter shall pay one hundred percent (100%) of the cost to continue coverage.

Payment of group insurance premiums during an unpaid leave of absence must be arranged in advance with the Human Resource and Insurance Department of the City of Nashua.

Article 16 Family and Medical Leave Act

The Board shall approve leave in accordance with the provisions of the Family and Medical Leave Act of 1993; however, any such leave shall be taken on a paid leave basis pursuant to the provisions of Article 14A of this Agreement first, with any remaining leave to be taken on an unpaid basis pursuant to the provisions of Article 15 of this Agreement. Family And Medical Leave Act leave shall not exceed three (3) months in any twelve-month period.

Article 17 Jury Duty Pay

All employees covered under this agreement who are required to serve as a juror or are subpoenaed for court appearances are granted leave with pay, less the compensation received for such service.

Article 18
Workers' Compensation

Workers' compensation shall be provided by the Board with coverage as specified in legislation of the State of New Hampshire.

In the event an employee is injured on the job and is collecting workers' compensation, the Board agrees to:

1. continue to accumulate all benefits during the period in which the employee is out on Workers' Compensation, up to six (6) months from the date of injury.

An employee injured while on the job and absent because of such injury shall be paid by the Board for the full day which the injury occurred.

Article 19
Tuition Reimbursement

Required Programs:

The Board will grant employees time with pay to attend job related seminars, workshops, courses and conferences that it requires an employee to attend.

The Board will reimburse at 100% the cost of tuition and or fees of said required job related seminars, workshops, courses and conferences plus any other directly related costs such as travel, lodging, meals, or other necessary expenses that are incurred.

Requested by Employee:

The Board may, at its discretion, grant time with pay to attend job related seminars, workshops, courses, and conferences that an employee wishes to attend. Upon request by the employee, the Board may, at its discretion, pay any or all of the following: tuition and/or fees, travel, lodging, meals or any other necessary expense.

Any such seminars, workshops, courses and conferences shall be approved in writing in advance by the Library Director or designee, in his discretion, and subject to available funding, as he may determine.

Degree Program:

The Board encourages all employees to pursue a degree at an accredited college/university approved by the Board when said degree is a requirement for job advancement.

If the Board so determines, reimbursement is as follows:

Fifty percent (50%) for tuition for courses taken in a degree programs. Outside grants and scholarships covering less than fifty percent (50%) of tuition shall not be considered.

Students enrolled in a degree program must achieve a "B" or better in a graduate level course to be reimbursed, a "B-" or better in an undergraduate course.

Full-time employees actively pursuing an approved Master's degree on a more than occasional course basis, as determined by the Library Director, shall be granted up to five hours off with pay each week for class attendance and preparation.

Full-time employees actively pursuing an approved Bachelor's degree program on a more than occasional course basis, as determined by the Library Director, may be allowed flexible work schedules for class attendance and preparation when classes conflict with the employee's work schedule, in the discretion of the Library Director or designee.

Reimbursement for degree program courses shall be on a first come first served basis and subject to available funding as determined by the Library Director from time to time. In order to be eligible for reimbursement, it must be requested in advance of registration for the course. In the event the Director determines that there is not enough funding available to reimburse all employees requesting tuition reimbursement, preference shall be given to full-time employees currently pursuing an approved Master's Degree on a continuous basis, and the first come first serve shall apply to the date the employee first applied and was accepted into the degree program.

In order to be eligible for reimbursement, employees must have been employed by the Library for a minimum of one (1) year.

Article 20
Long Term Disability (LTD)

Full-time employees covered by this agreement who have been employed by the Library System for three (3) years of an uninterrupted basis, except by reason of layoff, on the job injury or approved leave of absence, shall be covered for long term disability under the City of Nashua's program of insurance, subject to such eligibility requirements and other terms and conditions as the City may establish. Employees are encouraged to maintain adequate sick time balances to cover the elimination period for the long term disability benefit in order to avoid the risk of having to request unpaid leave.

Article 21
Health Insurance

Except as otherwise provided in this Article 21, the Board shall provide, upon request of a member of the bargaining unit, the premium for an individual, two-person or family plan, of one but not more, of the following, if available, or a comparable plan if the following plan(s) are not available:

- (a) Point of Service Plan;

- (b) Health Maintenance Organization (HMO);
- (c) The city may make additional plans available to members with benefit levels and premium cost sharing determined by the city in its sole discretion.

The option of the health care plan is at the sole discretion of the city. It is agreed by all parties concerned that the City reserves and shall have the right to change insurance carriers provided the benefits to participants are comparable and the City elects the least expensive plan available to provide such benefits.

Should the City determine that it is in the best interests of the City to offer a "comparable" plan to either option "a" or "b", it shall provide at least one hundred twenty (120) days prior written notice to the Union and documentation of the cost to members and the benefits that will be provided under the comparable plan. Should the Union determine that the proposed plan is not comparable, the grievance shall not be subject to the grievance procedure (Article 12), and shall be submitted directly for arbitration no later than thirty (30) days after the Union is notified of the proposed change to the comparable plan. The grievance shall be heard in an expedited manner. The decision of the arbitrator shall be binding on both parties.

For the duration of this Agreement, the parties to the Agreement agree to participate in a joint labor/management committee to consider the performance of the aforementioned plans, any changes thereto and develop proposals to modify the health insurance programs offered by the city in order to control the costs of those programs for the benefit of the City and its employees.

City Contribution:

Effective July 1, 2006, for eligible members, the City shall contribute 85% of the premium for option (b) and 95% of the premium for option (c). The City shall contribute toward the premium for option (a) the same dollar amount it contributes toward the premium of option (b).

Effective May 1, 2008 for eligible members, the City shall contribute 80% of the premium of option (a) and 90% of the premium of option (b). All plans offered by the City shall have the following co-pays:

- (a) Ten Dollars (\$10.00) per medical visit;
- (b) Fifty Dollars (\$50.00) per emergency room visit

For employees hired after the execution of this Agreement, the City shall, upon request of an eligible employee, provide an individual, two person or family plan for HMO or a plan provided under option "c" above. Such employees shall, during the enrollment next following their first anniversary and annually thereafter during the open enrollment period, have the right to transfer to another plan at the contribution rate set forth above. The contribution rate for all HMO employees shall be as provided for above.

Any eligible member of the bargaining unit requesting initial membership in a plan may enter during a specified enrollment period. Any eligible member desiring to select a different plan after having enrolled in one of the above plans may make such selection only once during any one calendar year during the specified enrollment period. Eligible members moving into or out of a

HMO or Point-of-Service Plan service area may change plans within a specified period after such move to the extent permitted by the plans.

Regular part time employees are eligible for this benefit on a pro rata basis. This means, by way of example, that if a part time employees works 30 hours per week, he/she is eligible to receive 3/4 of the Board's contributive share of his/her premium cost, and the employee pays the balance. The regular part-time employee shall work a minimum of 25 hours per week in order to be eligible for this benefit.

In the event that an employee's spouse is employed by the City of Nashua, the Nashua School District, or another agency of the City, the employee shall be entitled to health insurance premium coverage either pursuant to this article or pursuant to the coverage afforded to the spouse, but not both.

Annual Audit: The city hereby agrees to conduct a yearly loss ratio analysis of all health insurance plans offered to employees and return all employee overpayments in the form of a health Insurance Premium Holiday at the completion of the analysis.

Article 22 Dental Insurance

The Board shall pay one hundred (100%) percent of the premium of a two person dental insurance program such as Delta Dental, currently in effect on the date of execution hereof. The Board reserves the right to change insurance carriers or plans, or to self insure the same. Such new plans shall offer benefits commercially available in the market and shall have overall comparability of coverage to the above referenced plans, to the extent said coverages are commercially available.

In the event that an employee's spouse is employed by the City of Nashua, the Nashua School District, or another agency of the City, the employee shall be entitled to dental insurance premium coverage either pursuant to this article or pursuant to the coverage afforded to the spouse, but not both. Regular part-time employees are eligible for this benefit on a pro-rata basis as provided in Article 21: Health Insurance.

Article 23 Life Insurance

The Board agrees to pay one hundred percent [100%] of the premium cost of a Basic Life Insurance and AD&D for full time employees and regular part-time employees, in an amount equal to one and one half [1½] the employee's annual straight time wages, rounded to the nearest thousand dollars. Employees may purchase at their expense optional life insurance in denominations of up to three times their basic amount to a maximum of three hundred thousand [\$300,000] total, basic and optional combined, subject to any eligibility or other rules, limitations or conditions prescribed by the insurer. The Board reserves the right to change life insurance providers.

Article 24
Dependent Care Assistance Program

Employees with dependents may be eligible for the Dependent Care Assistance Program as authorized by the Federal Government. The program allows a library employee up to a \$5000 a year deduction from earnings without taxes [Federal, FICA] to be used for dependent care. The Board agrees to maintain this program in effect during this agreement so long as the same remains authorized in its present form by the Internal Revenue Code. Compliance with the Internal Revenue Code and any and all liability for taxation are the sole responsibility of the employee.

Article 25
Death Benefit

The beneficiary of an employee or the employee's estate shall be entitled to collect a payment at the current rate of pay the sum of the employee's vacation and compensatory time accrued until date of employee's death. The Library Director, or designee, will provide a form for the employee to designate their beneficiary(s). Change forms will be provided upon request.

Article 26
Pay Period

All employees covered under this agreement shall be paid on a weekly basis, Thursday of each week, unless a holiday falls on such day, in which case pay day will be the day prior.

Article 27
Military Service

Any full time employee covered under this Agreement who leaves to enter directly into involuntary active service in the Armed Forces of the United States is granted a military leave of absence for the anticipated length of service. A Military leave of absence entitles an employee to be reinstated to the position held, or one similar in pay and status, so long as the employee provides notice of his/her desire to resume such employment within thirty [30] days of discharge from the armed forces and the employee accepts such discharge at the earliest possible date.

Article 28
Military Reserve and National Guard Pay

Any full time employee covered under this Agreement called to serve not more than a seventeen [17] day annual training tour of duty with the National Guard or Armed Forces Reserves will be paid the difference between his or her pay for such government service and the amount of straight time earnings lost by the employee by reason of such service, based on the employee's regularly scheduled straight time rate. Such payments are to be made following the showing of satisfactory evidence of the amount of pay received for such service.

An employee covered under this Agreement called to serve duty with the National Guard or Armed Forces Reserves in the time of war or national conflict will be paid the difference between his/her pay for such government service and the amount of straight time earnings lost by the employee by reason of such service, based on the employee's regularly scheduled straight time rate. Such payments are to be made following the showing of satisfactory evidence of the amount of pay received for such service.

Article 29
Deferred Compensation

The Board will continue to offer a deferred compensation plan to all employees covered under this contract during the term hereof so long as it is authorized to do so in the present manner under the Internal Revenue Code. Deferred compensation allows the employee to defer income and the associated taxes from their paycheck, until they receive the money sometime after retirement.

Article 30
Mileage Reimbursement

Employees traveling in their own privately owned vehicle on library business will be reimbursed at the current city mileage reimbursement rate or the current Internal Revenue Service mileage reimbursement rate, whichever is higher.

Article 31
Travel

The Board shall pay all costs related to the travel it requires. Costs shall include but not be limited to: transportation cost (plane, train, automobile rental (if required), automobile at the prescribed mileage

rate, etc.), meals including tax and tip, lodging (including all taxes and a five minute phone call home each night) and other reasonable miscellaneous expenses directly related to the required travel.

Article 32
Personnel File

Every employee shall be entitled to access the supervisory records and reports of competence, personal character and efficiency, and any other information which is maintained in their official personnel file. The Library Administration shall allow the employee access to their file with twenty four [24] hours notice. Upon request the Library Administration shall copy the file for the employee. Subsequent copies will be made at cost. If the Administration places any material in the employee's personnel file, the employee shall be entitled to a copy at the time.

Article 33
Performance Evaluations

Performance evaluations shall be completed every year by the employee's direct supervisor on or before June 1st of each year.

The performance evaluation procedure requires an interview between the employee and his/her direct supervisor both of whom shall sign said evaluation. The employee shall be given a copy of the completed form and shall have the right to file a written statement pertinent thereto which shall be affixed to the form.

The purpose of performance evaluations is to analyze employee performance in relation to the mission of the Nashua Public Library. Its goal is to recognize performance and to suggest future areas of improvement. It is understood that performance evaluations are not meant to be disciplinary and as such not meant to be used by the Board, the Director or his designees as part of the Disciplinary Procedure.

The evaluation will be placed in the employee's personnel file after review by the Director or Assistant Director. An evaluation may be appealed directly to the Director or Assistant Director but will not be grievable under Article 12 of this Agreement.

An employee may have an annual salary increase withheld for unsatisfactory performance provided that the Administration has provided a reasonable notice and opportunity for the employee to improve noted deficiencies. Withholding of a salary increase shall not be arbitrary or capricious.

Article 34
Parking

Parking will be provided free of charge for all employees covered under this agreement.

Article 35
Bulletin Boards/Mail/Union Business

Bulletin Boards

The Board agrees to provide space for a suitable bulletin board in a convenient place in the Library, to be used by the Union. The Union shall limit its posting of notices and bulletins to the bulletin board. Posted materials and notices shall pertain only to union business, shall not pertain to individuals, whether union members or not, and shall not be offensive, illegal, or unprofessional. The Union agrees to maintain such bulletin boards in a neat and orderly condition. The Union bulletin board will be in the staff room in the Main Library.

Mail

Officers or officials of the Union shall have the right to reasonable use of the Library's and City's in-house mail service for correspondence related to union business.

Union Leave

The bargaining unit shall on an annual basis be granted twenty-four (24) hours of paid Union leave for the purpose of attending Union meetings, seminars or conferences. The President shall be responsible for the assignment of those days and shall notify the Director two (2) weeks prior to any such leave.

Article 36 Disciplinary Procedures

A. It is agreed that the Board has the right to discipline or discharge employees for just cause. Discipline shall be corrective in its nature and ordinarily utilized progressively. Disciplinary actions shall normally follow the order below:

1. Verbal warning (may be documented)
2. Written warnings
3. Suspensions without pay
4. Discharges

Demotion may be used for disciplinary purposes in appropriate instances. In the event of suspension, demotion, or discharge, the reasons for the action taken will be given in writing to the employee within 24 hours.

It is understood and agreed that the severity of any particular infraction may warrant deviation from the aforementioned steps, in which case progressive discipline need not be employed prior to discharge.

- B. Any employee disciplined, demoted or discharged shall be entitled to the provisions of the Grievance Procedure, and will be allowed a Union representative of their choosing. If requested in writing by the employee, a hearing must be held with the Union and the Library Director within seven (7) calendar days of the discharge or suspension.
- C. Provided that the employee has not had recurrence of discipline within the specified period, written warnings will be removed from the employee's personnel file after twelve (12) months upon a written request from the employee for such removal. The prior unexpired discipline is carried during the period of any subsequent equal or greater discipline and shall be considered in connection with any such subsequent discipline in determining the proper level of disciplinary action, including discharge.
- D. Any discharge shall be affected in a manner consistent with the provisions of RSA 202-A, and this agreement shall be subordinate to the requirements of the statute as amended from time to time. It is understood that if RSA 202-A is amended in a way that changes the disciplinary procedure substantively that the parties to this agreement will meet and negotiate changes to this agreement that will be in compliance with law.

Article 37
Safety and Health

The Library System shall comply with all procedures pertinent to the safety and health of employees provided by New Hampshire RSA 281-A.

Effective July 1, 2006, the parties shall establish a joint labor-management committee comprised of two (2) union representatives and two (2) management representatives. The committee shall be advisory. The committee shall meet regularly to discuss issues regarding workplace safety and health concerns, provide recommendations for workplace safety and health programs and to implement and carry out workplace safety and health programs approved by the Library Board of Trustees.

Article 38
Wages

A.

1. Employees are placed in Grades according to Job Classification. Schedule A.
2. If annual wage increases and/or cost of living adjustments are granted, employees who are hired or promoted between July 1st and December 31st shall be eligible for annual wage increases and cost of living adjustments the following July 1st. Employees hired or promoted between January 1st and June 30th shall not be eligible for annual increases or cost of living adjustments until the July 1st of the following calendar year.
3. Only employees who are active employees on or after the date of signing of this collective bargaining agreement are eligible to receive annual wage increases and cost of living adjustments.

B. **Newly Hired or Promoted Employees:** Newly hired or promoted employees shall start at an appropriate wage within the hiring ranges set forth in Schedule B based upon labor grade assignment, pertinent years of experience that can be directly related to the new position's duties, as well as the wages of other Library employees in the same labor grade. For newly promoted employees, their new wage shall be at least 5% higher than the wage they received for their previous position. Management reserves the right to determine the number of years of directly related experience based on the information supplied by the employee and verified by Management.

C. Effective July 1, 2010 (Fiscal Year 2011):

Employees shall receive a 2.0% wage increase.

D. Effective July 1, 2010 (Fiscal Year 2011):

Employees shall receive a .5% cost of living adjustment.

- E. The parties to this collective bargaining agreement agree that the provision for a wage increase contained in paragraph "C" constitutes a pay plan pursuant to RSA 273-A:12, VII.
- F. Working out of Classification

An employee shall not be required to perform work assigned by the Library Director or his/her designee out of classification for a period of ten (10) consecutive days or more without receiving the higher compensation. In such cases, the employee shall be paid a wage difference equal to not less than five percent (5%) of his/her annual compensation (pro rated).

Schedule A

Grade One	Janitor
Grade Two	Custodian, Book Processor
Grade Three	Maintenance Supervisor, Security
Grade Four	Library Assistant
Grade Five	Assistant Librarian
Grade Six	Coordinator
Grade Seven	Reference Librarian
Grade Eight	Librarian

Schedule B

July 1, 2010 (FY11) Hiring Ranges

Grade	Min	Max
1	21,741	26,927
2	24,330	29,607
3	27,149	33,459
4	31,626	37,409
5	32,701	41,824
6	34,152	44,576
7	35,986	47,889
8	39,447	52,494

Article 39

Professional Affiliations/Licensing

The Board shall bear the cost of all required licenses and/or certifications required by various regulatory agencies (local, state and federal) to maintain the employee's qualifications necessary for continued employment.

Article 40
Duration of Agreement

This Agreement between the Union and the Board is a one (1) year agreement, commencing on July 1, 2010 and expiring at midnight on June 30, 2011. A party desiring to negotiate a successor agreement hereto shall give notice to the other party at least 180 days in advance of the expiration date hereof. If such notice is given, the parties shall negotiate a successor agreement in good faith, in advance of the expiration hereof if possible, and if said successor agreement has not been executed prior to said expiration date, then the parties shall conduct themselves in accordance with the principle of "status quo," or as otherwise required by law.

Article 41
Savings Clause

If any provision of this agreement, or application of such provision, should be rendered or declared invalid by any court action or by reason of any existing or subsequently enacted legislation, the remaining provisions of this agreement shall remain in full force and effect to the extent not inconsistent with State and Federal law. **AGREED** to by and between the parties at Nashua, New Hampshire, as evidenced by the signatures of their duly authorized representatives, set forth below, this ____ day of _____, 2010.

FOR THE NASHUA PUBLIC
LIBRARY BOARD OF TRUSTEES

FOR THE AFT LOCAL #4831
NASHUA PUBLIC LIBRARY
EMPLOYEES

Witness

Witness

Approved as to form:

James McNamee, Esquire
Corporation Counsel
Office of Corporation Counsel
City of Nashua, New Hampshire

APPENDIX A

NASHUA PUBLIC LIBRARY EMPLOYEES- LOCAL 4831
PAYROLL DEDUCTION AUTHORIZATION

Social Security Number

Effective Date

Last Name
(Please Print)

First Name

Middle Initial

Street Address

City/Town

State

Zip Code

Mailing Address (if different)

Home Phone Number

Home Email

Library Branch/Department

Job Title

Nashua Public Library Employees Local #4831, Federation of Public Employees

I hereby authorize you, according to arrangements agreed upon with the above organization, to deduct from my salary and transmit to said organization, dues as certified by said organization. I hereby waive all right and claim to said moneys so deducted and transmitted in accordance with this authorization, and relieve the Board of Trustees and all its officers from any liability therefore. I revoke any and all instruments heretofore made by me for such purposes while I am employed in the Public Library System, or until revoked by me in writing within fifteen (15) days after my anniversary date by delivering said written revocation to the Human Resources/ Payroll Department and the Union.

Member's Signature

Dated

Dues paid to the Nashua Public Library Employees Local #4831, FPE/AFT, may not be deductible for federal income tax purposes; however, under limited circumstances, dues may qualify as a business expense.

APPENDIX B

GRIEVANCE

Aggrieved Employee _____

Department _____ Date _____

Contract Provision Violated _____

Date Violation Occurred _____

Facts/Nature of Grievance _____

Adjustment / Relief Requested

Employee Signature

Union Representative

Step II - Library Director or Designee:

Date submitted to Library Director or designee _____
(must be within 15 working days of the date of violation above)

Director or Designee's Response

Date of Response _____ (must be within five (5) working days of receipt)

Director or Designee's Signature

(If dissatisfied with director or designee's response, the Union must appeal to the Board of Trustees within five (5) working days of the date of response)

APPENDIX C

SICK LEAVE BANK OPERATIONAL RULES

The purpose of the Sick Leave Bank as provided for in the contract between the Union and Library Board of Trustees is to offer income protection to contributing members who must be absent because of prolonged or continuing illness beyond their control, or incapacitating accident.

1. To be eligible to withdraw from the bank, an employee must be enrolled as a donor.
2. An eligible member is entitled to a maximum of 15 prorated sick days, plus 2 prorated sick days for each prorated sick day donated.

Examples:

- a) A 25 hr/week employee donates 2 days (or $2 \times 5 = 10$ hrs.) to the bank. He/she is entitled to a maximum of $15 + (2 \times 2) = 19$ days (or $19 \times 5 = 95$ hours).
- b) A 30 hr/week employee donates 5 days (or $5 \times 6 = 30$ hrs) to the bank. He/she is entitled to a maximum of $15 + (2 \times 5) = 25$ days (or $25 \times 6 = 150$ hrs).
- c) A 40 hr/week employee donates 10 days ($10 \times 8 = 80$ hrs) to the bank. He/she is entitled to a maximum of $10 + (2 \times 10) = 30$ days (or $30 \times 8 = 240$ hrs).

3. An eligible member requesting sick leave time from the bank must have exhausted his/her normal sick leave time, at which point he/she must fill out an application for withdrawal, to be obtained in the Administration Office.
4. The Sick Leave Bank committee shall render a decision on an application for withdrawal within 10 working days of the date all medical documentation and information requested by the Committee has been submitted. All decisions by the Sick Bank committee shall be final and not subject to the grievance procedure.

RESOLUTION

R-10-37

Approving the cost items of a collective bargaining agreement between the Nashua Public Library Board of Trustees and the Nashua Public Library Employees AFT, FPE, Local #4831 from July 1, 2010 through June 30, 2011 and authorizing the transfer of \$36,776 from Account #597-86605 "Contingency-Negotiations" into Account #575-11900 "Library-Payroll Adjustments"

Endorsed by *Bin Shulman*

MCCARTHY

IN THE BOARD OF ALDERMEN

1ST READING JULY 13, 2010

Referred to:

BUDGET REVIEW COMMITTEE

2nd Reading AUGUST 10, 2010

3rd Reading _____

4th Reading _____

Other Action _____

Passed AUGUST 10, 2010

Indefinitely Postponed _____

Defeated _____

Attest *Patricia Leary* City Clerk

Bin Shulman President

Approved *Orna Lee Logan* Mayor's Signature

8/11/10
Date

Vetoed: _____

Veto Sustained: _____

Veto Overridden: _____

Attest: _____
City Clerk

President